

FY2023 Results Briefing

29 February 2024



1 Key Highlights

2 FY23 Financial Results

3 Final Remarks

4 AX28

5 Q&A Session





Key Highlights





1	PROFIT BEFORE TAX (PBT) FY2023 PBT EXCLUDING AHAM PERFORMANCE	PBT ↓ 62.4% YoY to RM 518.3m FY23 vs RM 1,376.8m FY22 ↓ 28.1% YoY to RM 518.3m FY23 vs RM 720.5m FY22				
2	CASA RATIO	the case 1 3.2% YoY to 26.70% FY23	vs 23.50% FY22			
3	ASSET QUALITY & RESERVES	GIL 1.90% FY23 vs 1.97% FY22 ↓ 0.07%	LLC 116.86% FY23 vs 123.80% FY22 ↓ 6.94%			
4	REGULATING BUSINESS ACTIVITY	LOAN GROWTH +12.3% FY23 vs +15.4% FY22	DEPOSIT GROWTH +9.0% FY23 vs +10.5% FY22			
5	STABLE CAPITAL AND LIQUIDITY POSITION	CET 1 14.3% FY23 vs 15.6% FY22 ↓ 1.3%	LCR 174.1% FY23 vs 165.8% FY22 ↑ 8.3%			





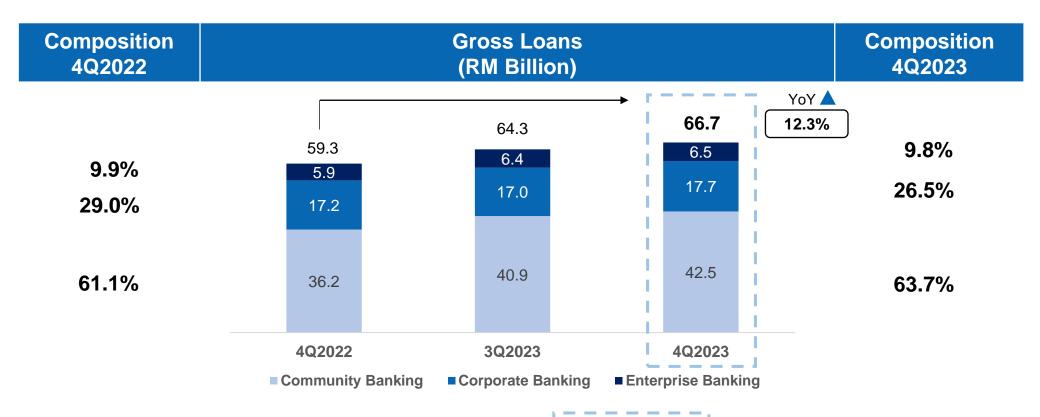


Balance Sheet Highlights

RM Million	4Q2022	3Q2023	4Q2023	QoQ(%)	YoY(%)
Cash & short-term funds	5,205.0	4,967.0	6,483.0	30.5	24.6
Financial assets/investment	21,180.1	28,141.4	27,239.4	(3.2)	28.6
Gross loans, advances & financing	59,342.7	64,290.1	66,662.8	3.7	12.3
Less: ECL	(1,410.8)	(1,468.8)	(1,437.9)	(2.1)	1.9
Other assets	5,803.9	6,219.7	6,300.3	1.3	8.6
Total Assets	90,120.9	102,149.4	105,247.7	3.0	16.8
Deposit from customers	64,995.1	71,629.8	70,834.1	(1.1)	9.0
Of which : Current Account	11,073.4	11,790.5	13,592.6	15.3	22.8
Savings Account	4,176.8	4,852.1	5,321.1	9.7	27.4
Total CASA	15,250.2	16,642.6	18,913.7	13.6	24.0
Fixed Deposits, NIDs, MMD & CMD	49,744.8	54,987.2	51,920.4	(5.6)	4.4
Deposits & placement of banks & other Fls	8,177.6	11,199.6	13,968.6	24.7	70.8
Other liabilities	2,715.8	2,087.8	2,057.3	(1.5)	(24.2)
Borrowings	3,603.8	6,232.1	7,278.9	16.8	102.0
Total Equity	10,628.8	11,000.0	11,108.8	1.0	4.5
Total Liabilities & Equity	90,120.9	102,149.4	105,247.7	3.0	16.8



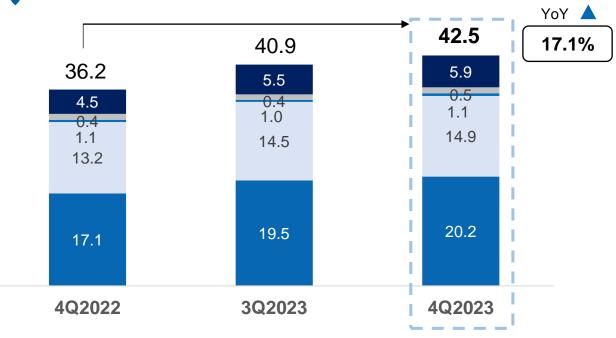
Building Community and Enterprise Banking Loan Book



RM Billion	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
Community Banking	36.2	40.9	42.5	3.9	17.1
Corporate Banking	17.2	17.0	17.7	4.2	2.8
Enterprise Banking	5.9	6.4	6.5	0.8	8.9
TOTAL	59.3	64.3	66.7	3.7	12.3



Community Banking: Gross Loans/Financing



AFFIN BANK

■ Mortgage ■ Hire Purchase ■ Credit Card ■ ASB ■ Personal & Other Loans/Financing

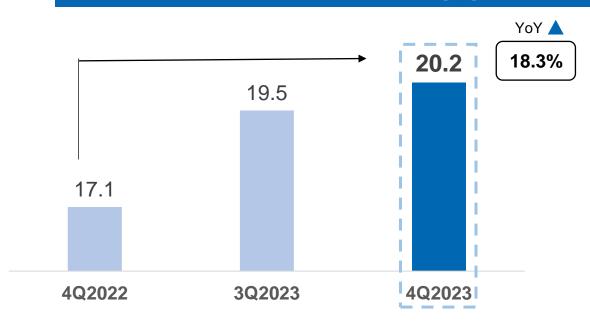
AFFIN Mobile Financial Centre (MFC)

RM Billion	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
Mortgage	17.1	19.5	20.2	3.6	18.1
Hire Purchase	13.2	14.5	14.9	2.8	12.9
Credit Card	0.4	0.4	0.5	8.5	23.9
ASB	1.1	1.0	1.1	10.0	-
Personal and Other Loans/Financing	4.5	5.6	5.9	5.4	31.1
TOTAL	36.2	40.9	42.5	3.9	17.1



Community Banking: Mortgage Business

Mortgage Loans/Financing (RM Billion)







Primary	Secondary	Primary	Secondary	
69.4%	30.6%	66.8%	33.2%	
402	2022	402	2023	

RM Billion	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
Primary*	11.8	14.2	13.5	(5.0)	14.1
Secondary**	5.3	5.3	6.7	26.5	27.5
Total	17.1	19.5	20.2	3.5	18.3

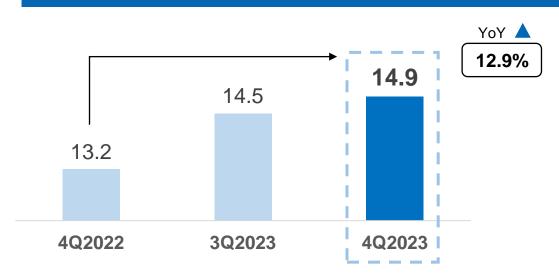
^{*} Primary – Sourced directly from property developers and may either be completed or under construction

^{**} Secondary – Sourced directly from individual vendors or property agents and are completed.



Community Banking: Hire Purchase

Hire Purchase Loans/Financing (RM Billion)





National 19.0%

Non-National 20.9%

Non-National 79.1%

4Q2022

4Q2023

AFFIN x Porsche Event

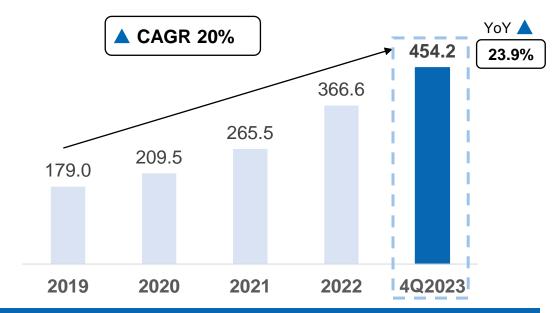
RM Billion	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
National cars	2.5	2.9	3.1	7.1	24.6
Non-National cars*	10.7	11.6	11.7	1.2	10.2
Total	13.2	14.5	14.9	2.4	12.9

^{*} non-national cars include staff loan & floor stocking



Community Banking: Credit Cards

Credit Cards (RM Million)



Number of Cards ('000)





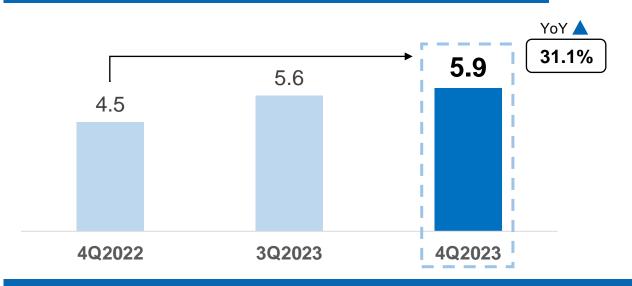
Revolver vs Transactor Ratio (%)

	4Q2022	3Q2023	4Q2023 I	QoQ (%)	YoY (%)
Revolver	20.7%	19.0%	18.5%	(2.6)	(10.5)
Transactor	79.3%	81.0%	81.5%	0.6	2.7



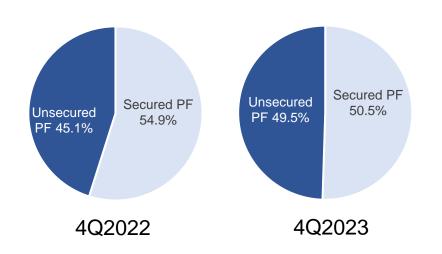
Community Banking: Personal and Other Loans/Financing

Personal Financing (RM Billion)





Personal Financing (PF) Composition (%)



RM Billion	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
Secured Personal Financing	2.5	2.6	3.0	15.2	20.5
Unsecured Personal Financing	2.0	3.0	2.9	(2.2)	43.8
Total	4.5	5.6	5.9	5.9	31.1



Enterprise Banking: Gross Loans/Financing





	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
Working capital	2.0	2.3	2.3	1.3	11.9
Term Loans	3.9	4.1	4.2	0.6	7.4
Total	5.9	6.4	6.5	0.8	8.9



Corporate Banking: Gross Loans/Financing

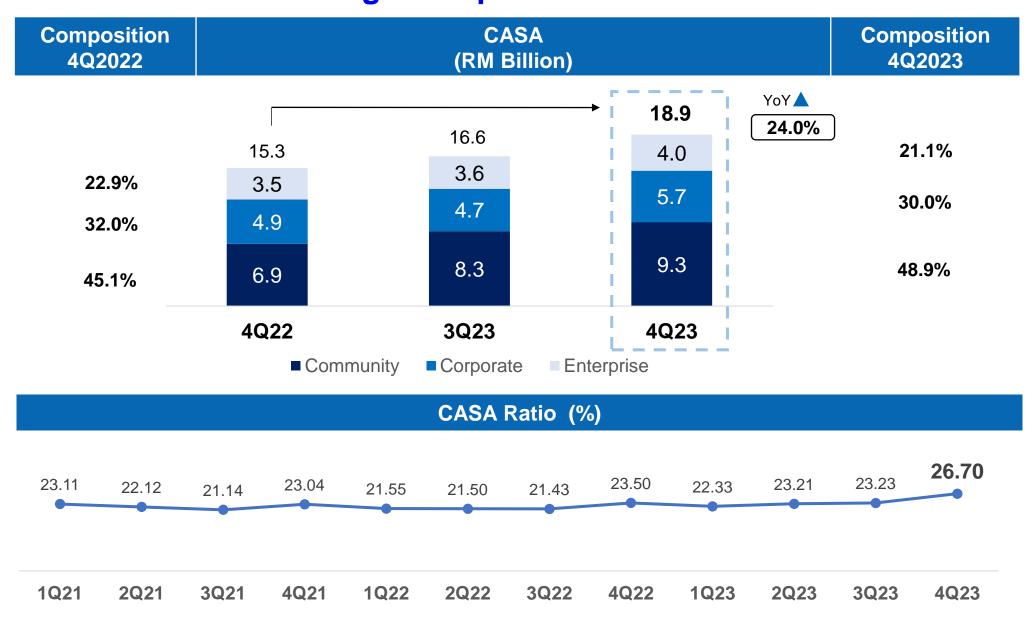
Gross Loans/Financing (RM Billion)



	4Q2022	3Q2023	4Q2023	QoQ (%)	YoY (%)
Working capital	10.1	10.3	10.8	4.9	6.9
Term Loans	7.1	6.7	6.9	3.0	(2.8)
Total	17.2	17.0	17.7	4.1	2.8



CASA Base is Highest Ever and Expected To Grow Further In Tandem With Our New Digital Capabilities





Our Unrivalled Customer Service Journey





NPS



Metamorphosis Plan

New Logo, New

New Tagline

AFFIN INVIKTA

Segment AFFIN

Multi-currency

AFFIN Merchantrade

Prepaid Card with E-

wallet and AFFIN Duo

New Affluent

AVANCE

Vision & Mission,

New HNW segment

• AIM22

- Launch of A1addinBiz
- New Lead Management System

NPS +40

- Launch of Mobile **Financial Center** (MFC)
- Launch of AFFIN **ASPIRA**
- Affin Delivery System (ADS)
- 24/7 Chatbot
- Launching of A25 **Transformation Plan**

NPS

+27

+27

NPS

 AFFIN Visa Signature credit

card and Affinpay

- SME Colony app
- New AffinOnline internet banking platform
- AFFINMAX

NPS



- Establish CX Department to drive Customer-Focused mindset
- Affin Start-Up banking initiative

- New call centre in Kelana Jaya. Features such as Live Chat. Social interactions, email and SMS offered under a single platform
- Enhanced Retail Internet Banking

 A1addin app Biometric login for

card

AFFINMAX

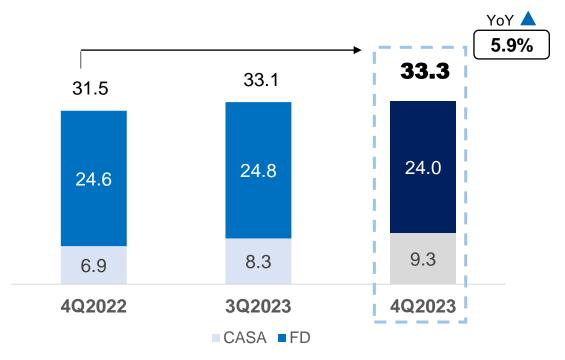
2017 and before 2018 2019 2021

2023 2022

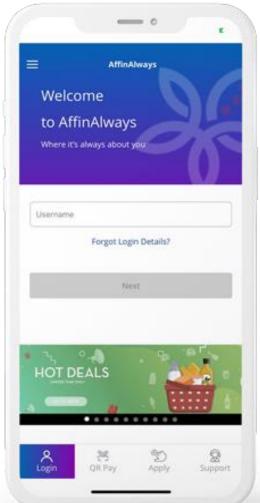


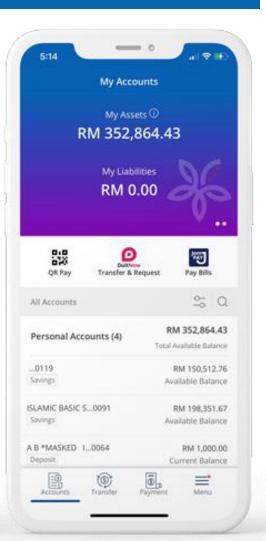
Community Banking: Deposits

Deposits (RM Billion)



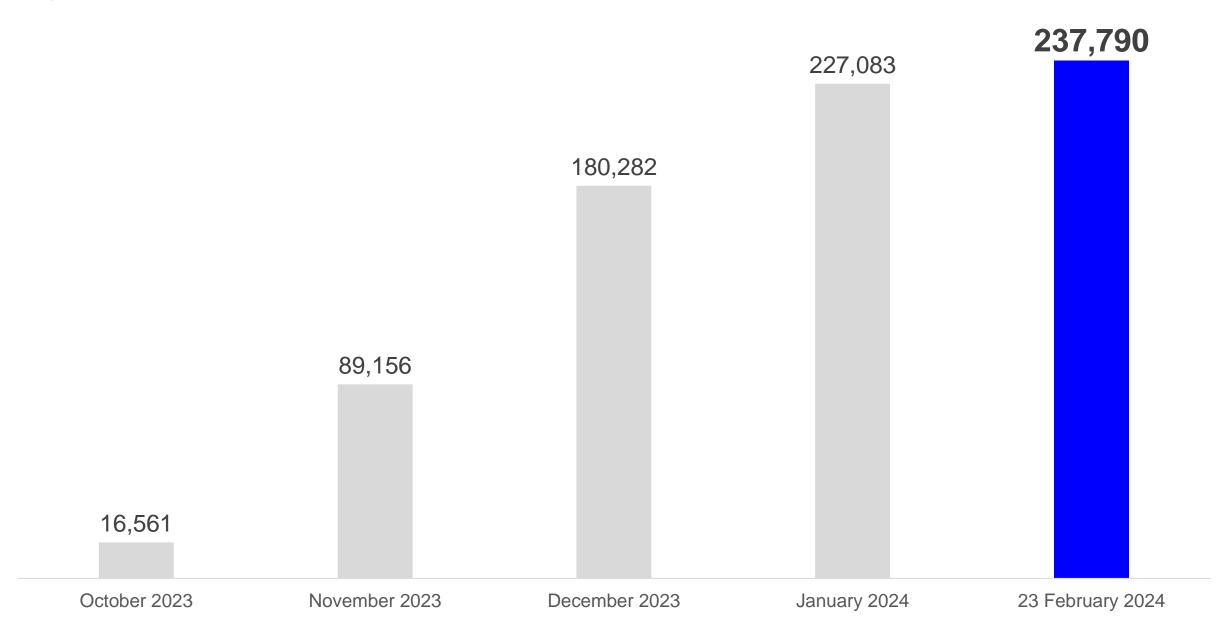
	4Q2022	3Q2023	4Q2023
CASA Ratio	21.9%	25.3%	27.9%







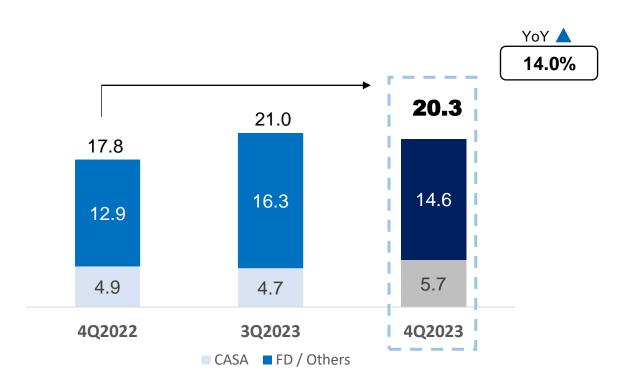
Growth of New Retail Mobile App Downloads Since Launch on 22 Oct





Corporate Banking: Growing CASA Deposits

Deposits (RM Billion)

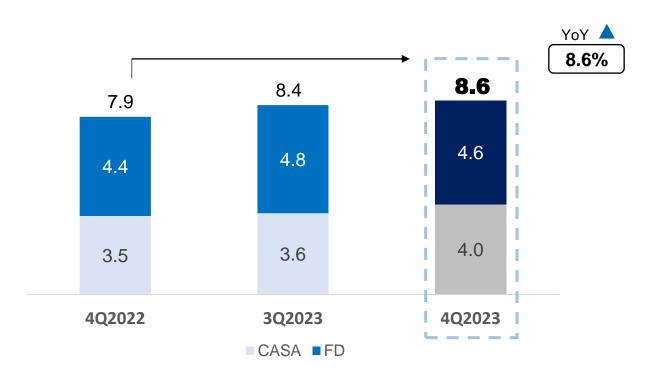


	4Q2022	3Q2023	4Q2023
CASA Ratio	27.5%	22.4%	28.1%





Deposits (RM Billion)

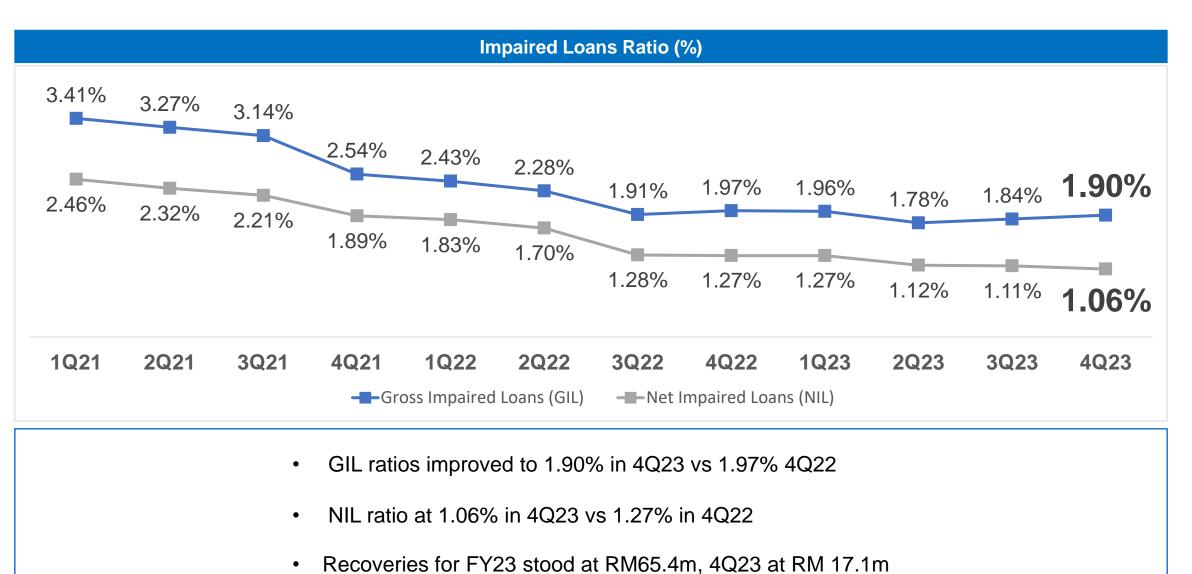


	4Q2022	3Q2023	4Q2023
CASA Ratio	44.2%	42.9%	46.5%



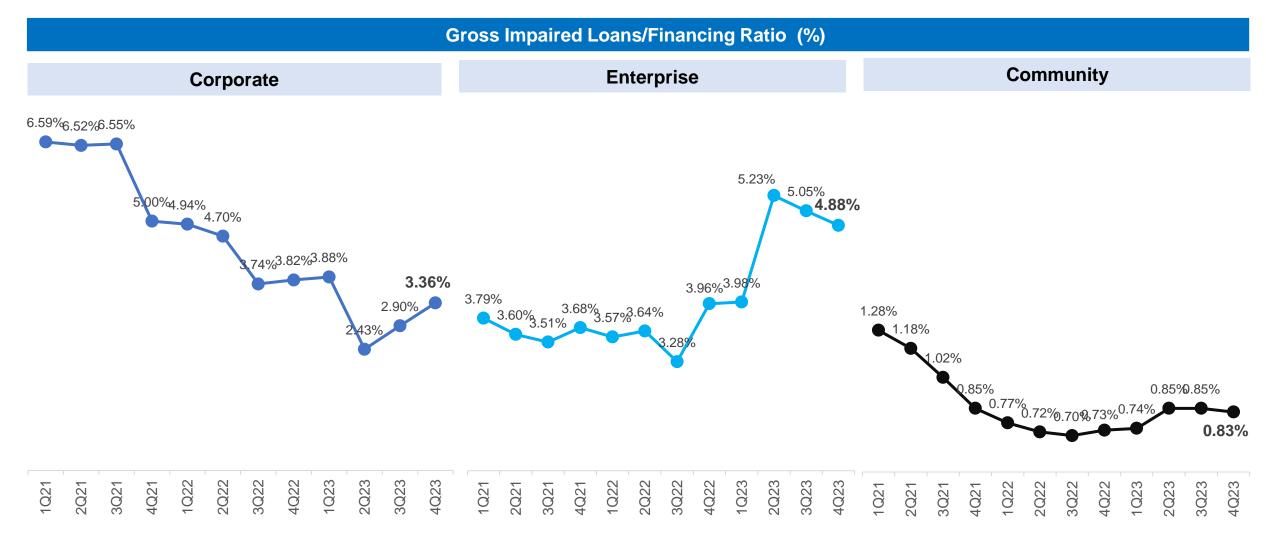


Maintaining GIL levels below 2% amidst challenging environment



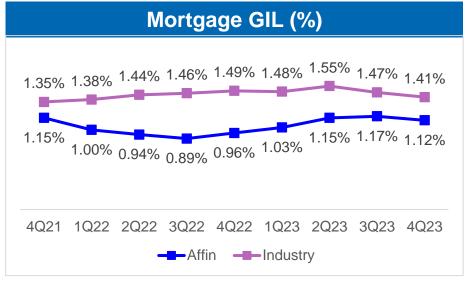


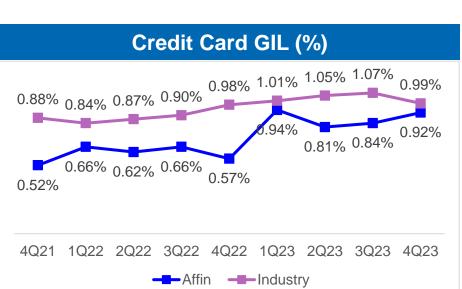
Continuous Asset Quality Monitoring of Portfolios Across the Group

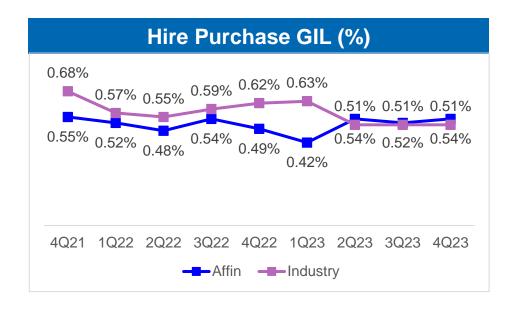


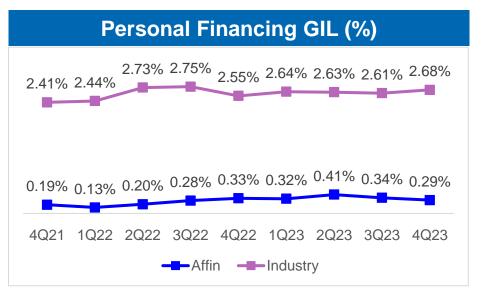


Keeping GIL levels below industry levels

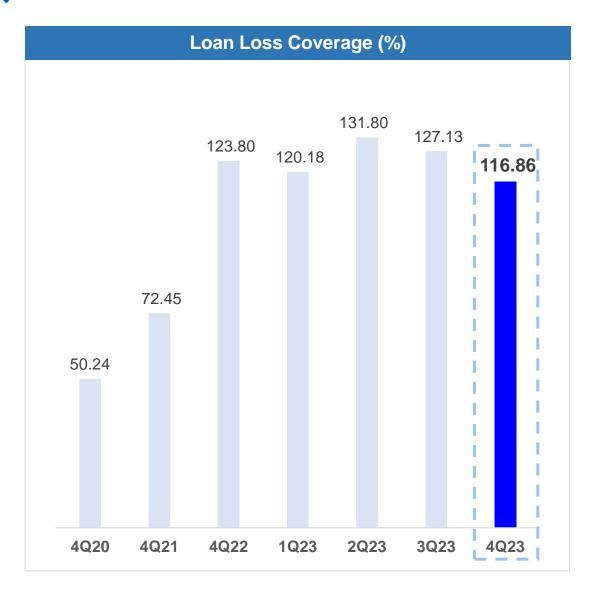


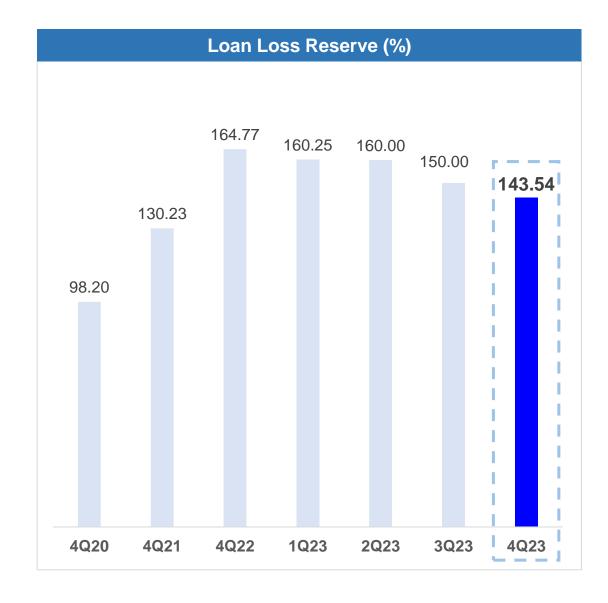






LLC & LLR remains above 100%







Income Statement

	Quarto	er	QoQ	YTD		YoY
RM Million	3Q2023	4Q2023	(%)	FY2022	FY2023	(%)
Net Interest Income	169.4	177.3	4.7	1,023.4	782.9	(23.5)
Income from Islamic Banking Business	144.9	151.3	4.4	688.3	595.6	(13.5)
Other operating Income	186.1	157.5	(15.4)	1,585.6	607.3	(61.7)
of which :		- 1				
Net Fee and Commission Income	56.7	62.2	9.7	427.4	250.6	(41.4)
Net Gains on Financial Instruments	83.1	32.5	(60.9)	62.2	168.1	170.3
Other Income	46.3	62.8	35.6	1,096.0	188.6	(82.8)
Net Income	500.4	486.1	(2.9)	3,297.3	1,985.8	(39.8)
Operating Expenses	(374.3)	(400.4)	7.0	(1,417.4)	(1,421.2)	0.3
Allowances for Impairment Losses	(26.4)	(14.3)	(45.8)	(507.1)	(78.2)	(84.6)
Share of results of Associate	7.3	(0.9)	(112.3)	8.6	36.5	324.4
Zakat	(2.0)	(2.0)	(0.0)	(4.5)	(4.6)	2.2
Profit Before Taxation	104.1	68.5	(34.2)	1,376.8	518.3	(62.4)
Profit Before Taxation (BAU and excl AHAM)	104.1	68.5	(34.2)	720.5	518.3	(28.1)
Taxation	(3.6)	(29.0)	705.6	(173.4)	(116.2)	(33.0)
Profit After Taxation	100.5	39.5	(60.7)	1,203.5	402.2	(66.6)
Profit After Taxation (BAU and excl AHAM)	100.5	39.5	(60.7)	630.1	402.2	(36.2)



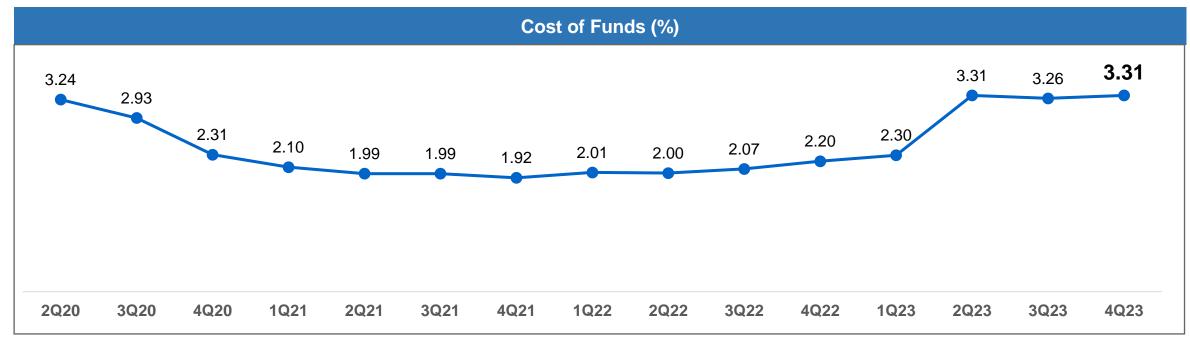
Revving Up Fee Based Income

	Qua	rter	QoQ	YT	D	YoY
RM Million	3Q2023	4Q2023	(%)	FY2022	FY2023	(%)
Fees & Commission	14.8	41.4	179.5	142.6	149.4	4.7
Stockbroking @net brokerage	16.0	15.3	(4.4)	49.1	60.5	23.2
Portfolio management fees	-	-	-	177.9	-	(100.0)
Wealth income	8.8	13.0	47.8	30.5	36.0	19.1
Advisory income	1.9	1.6	(15.8)	7.7	4.7	(39.0)
Other Income	61.5	53.9	(12.4)	1,096.0	188.6	(83.1)
Net Fee and Commission Income	103.0	125.2	21.5	1,523.4	439.2	(71.2)
Net Gains on Financial Instruments	83.1	32.5	(60.9)	62.2	168.0	170.2
Other Operating Income	186.1	157.5	(15.4)	1,585.6	607.3	(61.7)
Other Operating Income (BAU without AHAM)	186.1	157.5	(15.4)	343.8	607.3	76.6
Fee Income Ratio	37.2%	32.4%	(4.8)	48.1%	30.6%	(17.5)
Fee Income Ratio (BAU without AHAM)	37.2%	32.4%	(4.8)	15.4%	30.6%	15.2

Other operating income in 2021 excluding AHAM amounted to RM401.3m.



NIM Compression Due To Higher Deposit Rates

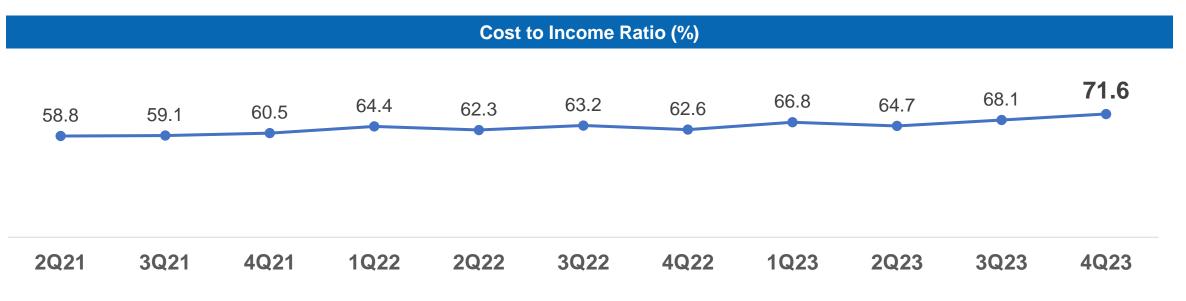




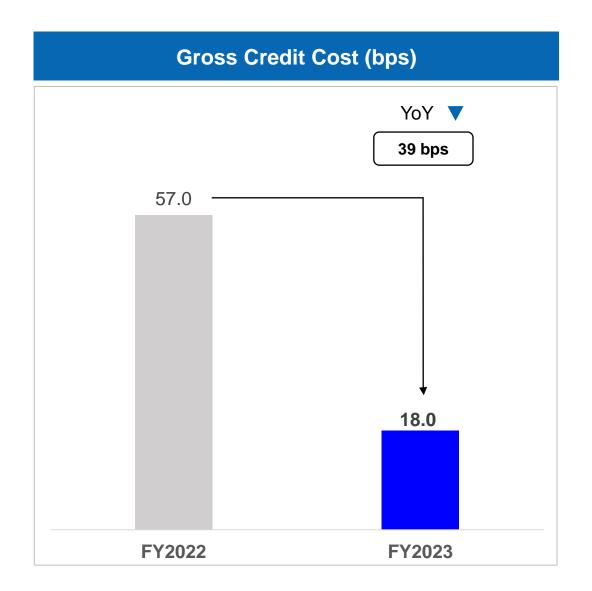


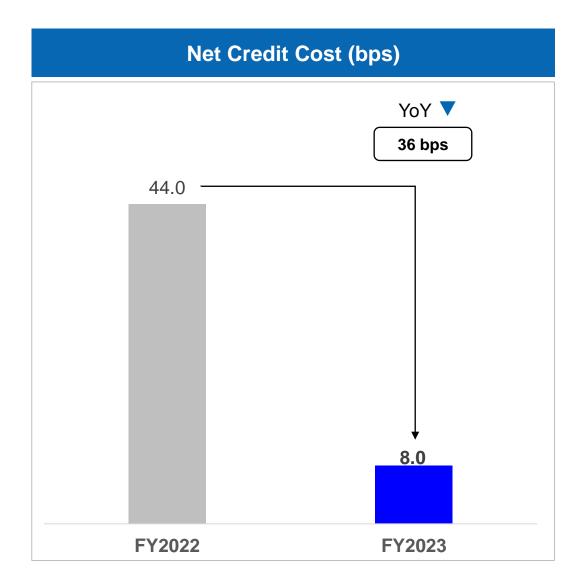
Total Costs Remain Flat, But CIR Affected by NIM Compression

RM Million	Quarter		QoQ YTD			YoY
	3Q2023	4Q2023	%	FY2022	FY2023	%
Personnel costs	232.7	254.2	9.2	903.6	884.6	(2.1)
Promotion & marketing related expenses	11.5	14.9	29.6	47.3	48.5	2.5
Establishment related expenses	96.3	99.5	3.3	324.6	346.1	6.6
General & administrative expenses	33.8	31.8	(5.9)	141.9	142.0	0.1
TOTAL	374.3	400.4	7.0	1,417.4	1,421.2	0.3
Cost to Income ratio (%)	74.80%	82.37%	10.1	62.55%	71.57%	14.4
JAWS Position (%)	(19.2)	(9.7)	(49.5)	(3.6)	(12.54)	248.3





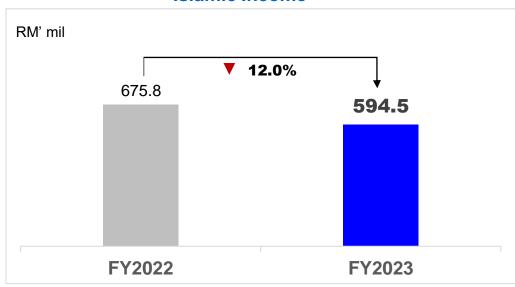




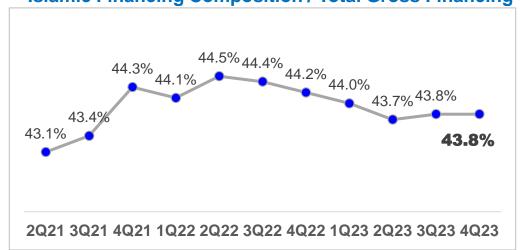


AFFIN Islamic: Highest PBT To Date

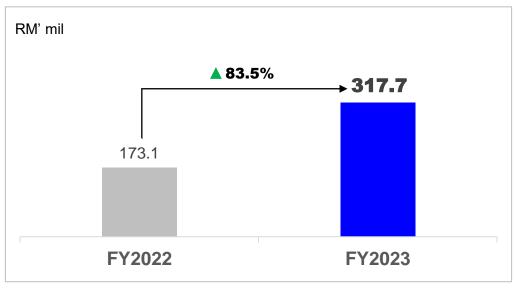
Islamic Income



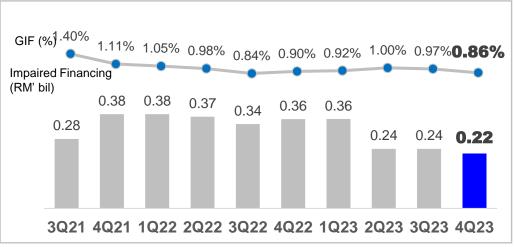
Islamic Financing Composition / Total Gross Financing



Profit Before Tax



Asset Quality





Moving Up The League Tables in Equity and Debt

Stockbroking (Annual Ranking)

	Ranking					
	FY2022	FY2023				
AFFIN HWANG	2	1				
6	1	2				
кепапда	3	3				
Maybank	5	4				
RHB◆	6	5				
¾ UBS	4	6				
က	8	7				
J.P.Morgan	7	8				
*	10	9				
KAF	15	10				

DCM League Table

	Rar	nking
	FY2022	FY2023
□ CIMB	2	1
Maybank	1	2
RHВ◆	3	3
AmInvestment Bank	4	4
AFFIN HWANG INVESTMENT BANK	8	5
₩ИОВ	7	6
BANKUSLAM	10	7
HSBC	9	8
≫ HongLeong ∣	5	9
OCBC	11	10

PBT Contribution by Subsidiaries and Associates

	Quarte	er	QoQ	YTD			YoY
Entity / RM Million	3Q2023	4Q2023	%	FY2022	FY2023		%
Affin Bank (Bank Level)	(11.2)	(60.7)	(>100.0)	52.6	109.2	<u> </u>	>100.0
Affin Islamic Bank	85.9	99.0	1 5.3	173.1	317.7		83.6
Affin Hwang Investment Bank	23.1	38.2	△ 65.4	62.9	92.5		47.1
Affin Hwang Asset Management	-	-		82.9	-		
Generali Insurance Malaysia Berhad	8.8	3.6	(59.1)	23.3	43.6		87.1
Generali Life Insurance Malaysia Berhad	(1.5)	(4.5)	(>100.0)	(14.7)	(7.1)	▼	(51.7)
Affin Moneybrokers Sdn Bhd	0.5	0.3	(40.0)	2.0	1.9		(5.0)
Consol Adjustment	(1.5)	(7.4)	> 100.0	994.7	(39.5)	▼ (>	100.0)
AFFIN Bank Group	104.1	68.5	(34.2)	1,376.8	518.3	V	(62.4)
AFFIN Bank Group (Underlying excluding AHAM profit)	104.1	68.5	(34.2)	720.5	518.3	V	(28.1)



Sustaining Our Resilient Capital Position

Common Equity Tier 1 ("CET 1") Capital Ratio, Tier 1 ("Tier 1") Capital Ratio and Total Capital Ratio of all banking entities within the Group remained above the minimum regulatory requirements.

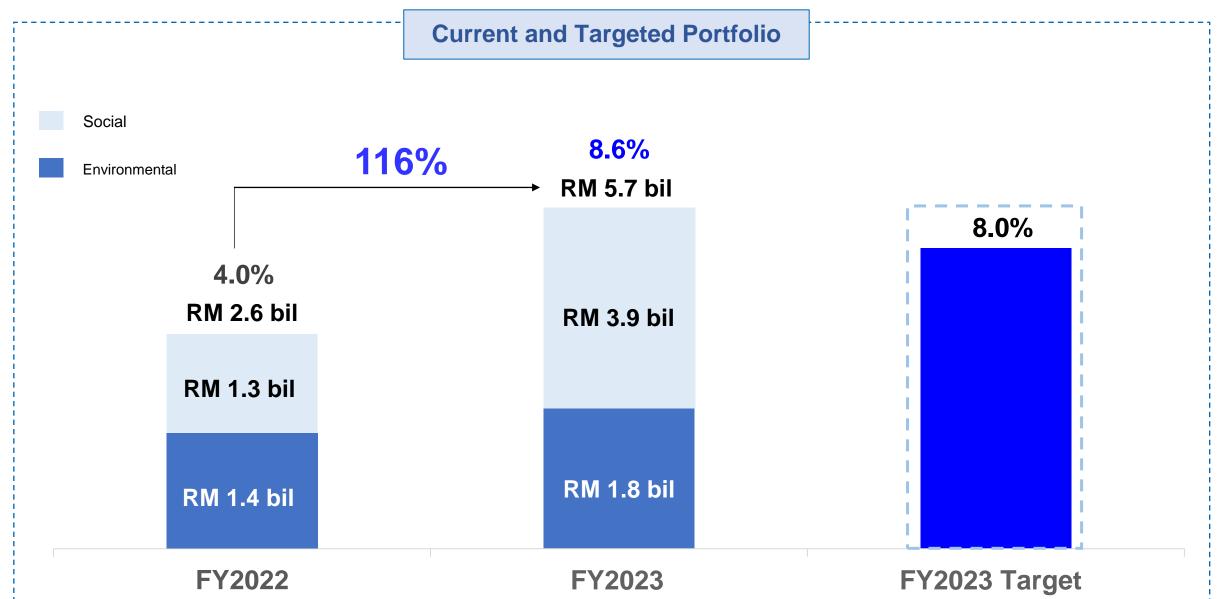
			CET 1			Tier 1			Total Capita	
Ratio (%	b)	2021	2022	2023	2021	2022	2023	2021	2022	2023
AFFIN BANK	Group	14.20	15.60	14.26	15.82	16.99	15.79	21.09	19.44	18.22
BERHAD	Bank	13.21	14.59	13.07	14.79	15.97	14.25	20.47	17.17	16.25
AFFIN ISLAMIC BANK BERHAD	Bank	12.14	12.97	12.73	13.87	14.50	15.10	19.03	19.36	18.47
AFFIN HWANG INVESTMENT	Group	31.43	42.92	36.67	32.51	42.92	36.67	33.03	43.52	37.33
BANK BERHAD	Bank	45.80	55.45	41.85	45.80	55.45	41.85	46.58	56.21	42.60



	Qua	rter	QoQ		Financi		YoY	
RATIO(%)	3Q2023	4Q2023	Fa	av/(adv)	FY2022	FY2023	Fa	v/(Adv)
PROFITABILITY								
Return on Equity	3.67	3.78	A	0.11	11.45	3.70	▼	7.75
Net Interest Margin	1.24	1.44	A	0.20	2.01	1.42	▼	0.59
Cost to Income Ratio	74.80	83.22	A	8.42	62.55	71.57	A	9.02
LIQUIDITY								
CASA Ratio	23.49	26.70	A	3.21	23.50	26.70	A	3.20
Liquidity Coverage Ratio	175.94	174.11	▼	1.83	165.79	174.11	A	8.32
ASSET QUALITY								
Gross Impaired Loan Ratio	1.84	1.90	A	0.06	1.97	1.90	▼	0.07
Loan Loss Coverage Ratio	127.13	116.86	▼	10.27	123.80	116.86	▼	6.94
Loan Loss Reserve Ratio	150.00	143.54	▼	6.46	164.77	143.54	▼	21.23
CAPITAL								
CET 1 Capital Ratio	14.38	14.26	▼	0.12	15.60	14.26	▼	1.34
Tier 1 Capital Ratio	15.61	15.79	A	0.18	16.99	15.79	▼	1.20
Total Capital Ratio	18.08	18.22	A	0.14	19.44	18.22	•	1.22

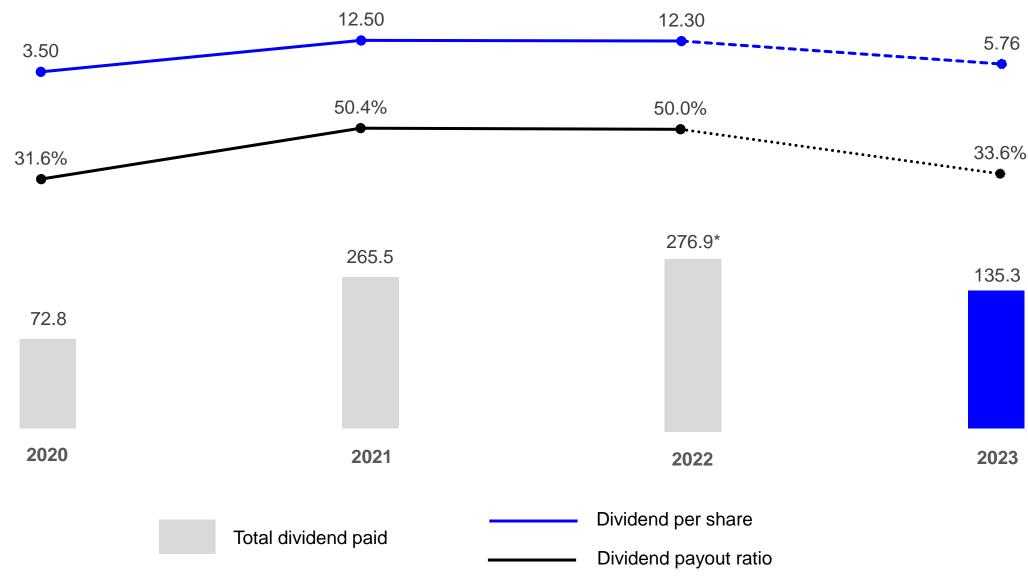


Sustainable Financing – Progress Update





Final Dividend: Preserving Capital Given the External Environment of the Global & US Credit Crunch





FY2023 Financial Report Card

ITEMS	FY22	FY23	Budget FY2023	INDICATOR (Actual 2023 Vs Budget 2023)
PBT	720.5m	518.3m	1,000.0m	*
NIM	2.01%	1.42%	2.11%	*
CIR	62.60%	71.57%	60.00%	*
Loan Growth	15.4%	12.3%	12.0%	✓
CASA Ratio	23.5%	26.7%	25.0%	✓
GIL	1.97%	1.90%	1.90%	✓
LLC	123.8%	116.7%	110%-120%	✓



	Actual FY2023	Budget FY2024
PBT ROE	518m 4%	1,000m 7%
NIM	1.42%	1.60%
CIR	71.57%	64.00%
Gross Credit Cost	13bps	20-30bps
Loan Growth	12.3%	8.0%
Gross Impaired Loan	1.90%	1.90%
Loan Loss Coverage	116.86%	100%-120%
ESG Financing Target	8.6%	10.0%



AX28 Plan



What's New for AX28?

Private banking business to support T20 New Digital Core for product innovation and increased scale 3 **Greater presence in Sarawak Becoming capital efficient to unlock ROE** Bigger **ESG game** 5



AFFIN Group Transformation Journey - AX28 Transition

Transitioning from AFFIN 2025 "A25" to AFFIN Accelerate 2028 "AX28", positioning the new strategic initiatives for AX28 to achieve RM1.8b PBT target by 2028.





AX28 Plan - Key Financial Targets



2025 Target (Revised)

PBT	RM1.2b
CASA	31%
ROE	8%
CIR	56%
GIL	1.8%

2028 Target

PBT	RM1.8b		
CASA	35%		
ROE	12%		
CIR	<53%		
GIL	1.5%		

AX28 Plan – Key Financial Targets

Key Financial Measures	2023 Actual	2025 Target (Revised)	2028 Target	CAGR (2024 – 2028)
Profit Before Tax	RM518 mil	RM1.2 bil	RM1.8 bil	37%
Return on Equity	4%	8%	12%	32%
Total Loans/ Financing	RM 67 bil	RM 81 bil	RM 116 bil	15%
Total Deposits	RM 71 bil	RM 86 bil	RM 123 bil	15%
Total Customer Base	1 mil	2 mil	3 mil	32%



AX28 Plan - ESG Metrics & Targets

		2023 Actual	2025 Target	2028 Target
(S) PROGRESS	% of Environmental and Social Financing/Loans per total Financing/Loans/year	8.6%	15%	25%
PEOPLE	Number of beneficiaries from CSR activities per annum	66,396	100,000	200,000
PLANET ote:	 Reduction of Electricity Consumption kWh) 	1,197,014 ¹	~220,000	~600,000
	 % of suppliers assessed with ESG criteria 	62%	100%	100%
	% Groupwide total paper reduction	67%	80%	100%
	 Reduction of CO2 emission (MT)² 	934	~172	468

Note:

1 The significant decrease in electricity consumption is due to a complete one-time relocation from the old Menara Affin, Raja Chulan & AHIBB Menara Boustead to the new green building, Menara Affin at TRX. The information pertains solely to Affin HQs.

² New target in 2023



Final Remarks







NIM compression has continued to impact revenue, but we have built **stronger and deeper foundations** for CASA, Loan Growth, Gross Impaired Loans, Loan Loss Coverage and customer acquisitions that will **catapult us into the future**.



Our mobile banking app, AffinAlways, has gained strong traction since its release in October 2023. The next launch is our new Customer Relationship Management (CRM) System in 1Q24. This will help with our mission to cross sell and deepen share of client wallet.



We are planning for the future to ensure sustainable business growth by **rewriting our medium-term A25** transformation plan, into a longer, **more exciting AX28** plan. This will take us to the **next quantum level of growth**.



Sarawak increasing its shareholding stake will be a **game-changer**. This will enable access to liquidity, business opportunities and capital.



ESG financing is now RM 5.7 bil, approximately 8.6% of the portfolio, which has grown by RM 3.1 bil since 2022 ahead of our A25 targets. This has been revised upwards in our AX28 strategy.



End of Presentation

For any information, please email <u>isman@affingroup.com</u> or contact +6019-233-6888.



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