

# Our ambition is to be a Modern and Progressive Banking Group.

• The cover signifies **AFFIN Group's** commitment to shaping the next generation of banking as we are the **Bank to the Future**.



#### **Our Metamorphosis Journey**







Single Banking Model **2021** 



Triple Banking Branches **2022** 



New HQ **2023** 



Sarawak Regional Office **2024** 





RM 69 billion

RM 78 billion

RM 90 billion

RM 105 billion

RM 112 billion

Anything we imagine it to be

- Building Unrivalled Customer Service
- Cleaning Up The Balance Sheet :
  - i) Reducing Cost of Funds
  - ii) Improving Asset Quality

- Stabilising Digital Capabilities
- Hunting for CASA
- Building Loan Loss Coverage

- Building Leading Digital Capabilities
- Starting Our ESG Game
- Growing our CASA





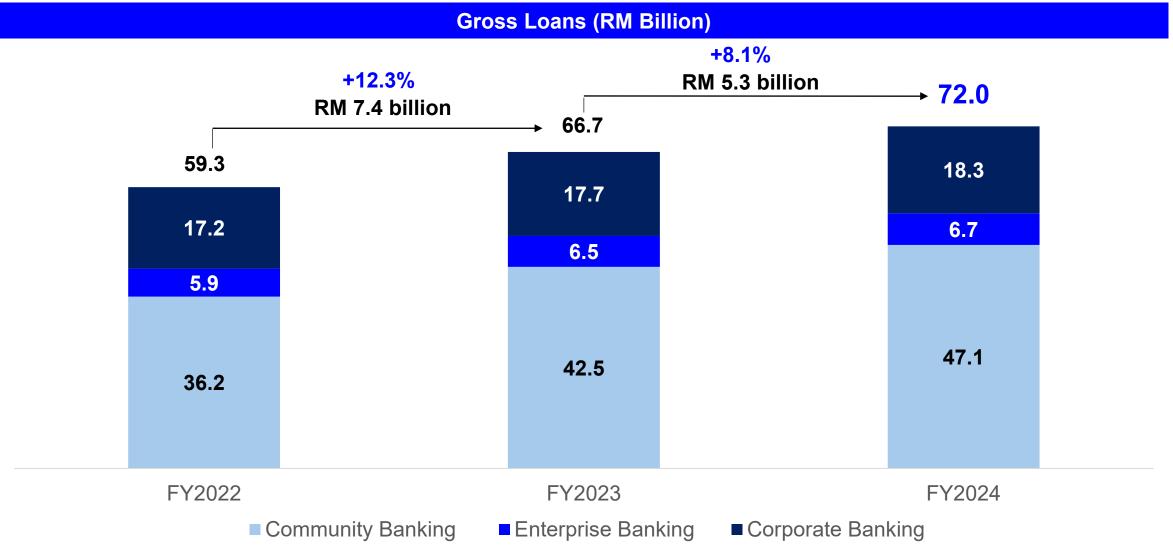
## **Balance Sheet Highlights**

DALLETT.	EV/2022	EVOCA	N/ N/(0/)
RM Million	FY2023	FY2024	YoY(%)
Cash & short-term funds	6,483.0	3,155.1	(51.3%)
Financial assets/investment	27,239.4	31,153.2	14.4%
Gross loans, advances & financing	66,662.8	72,044.7	8.1%
Less: ECL	(1,437.9)	(1,152.6)	19.8%
Other assets	6,300.3	6,641.7	5.4%
Total Assets	105,247.7	111,842.1	6.3%
Deposit from customers	70,834.1	74,501.1	5.2%
Of which : Current Account	13,592.6	16,251.9	19.6%
Savings Account	5,321.1	6,131.7	15.2%
Total CASA	18,913.7	22,383.6	18.3%
Fixed Deposits, NIDs, MMD & CMD	51,920.4	52,117.5	0.4%
Deposits & placement of banks & other Fls	13,968.6	14,185.8	1.6%
Other liabilities	2,057.3	2,661.0	29.3%
Borrowings	7,278.9	8,892.9	22.2%
Total Equity	11,108.8	11,601.3	4.4%
Total Liabilities & Equity	105,247.7	111,842.1	6.3%





## **Loan Growth Remains Steady**



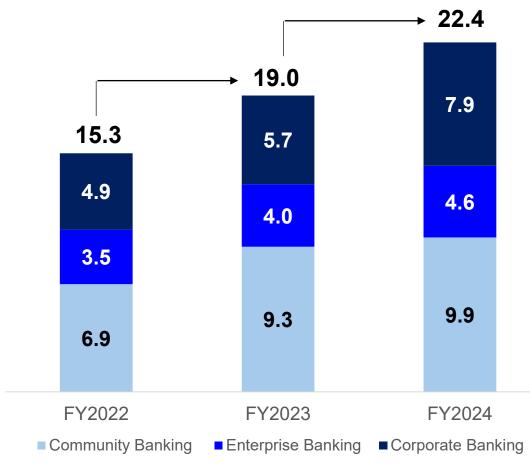


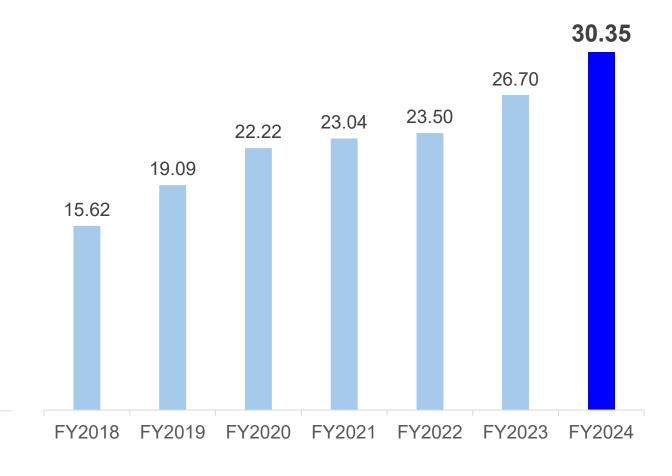


## **CASA** Base is Highest Ever

**CASA (RM Billion)** 

#### **CASA Ratio (%)**





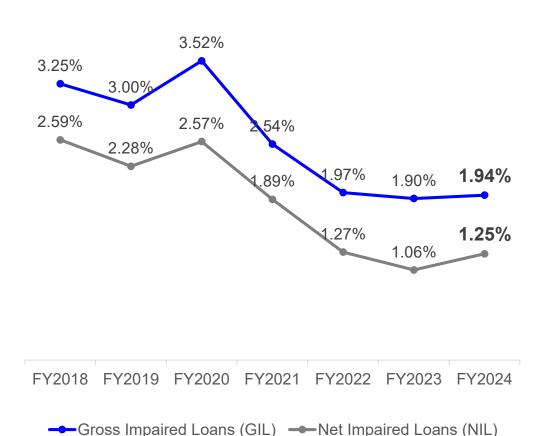




#### **Continuous Monitoring of Asset Quality and Reserves**

#### **Impaired Loans Ratios (%)**

#### **Loan Loss Coverage and Loan Loss Reserve (%)**









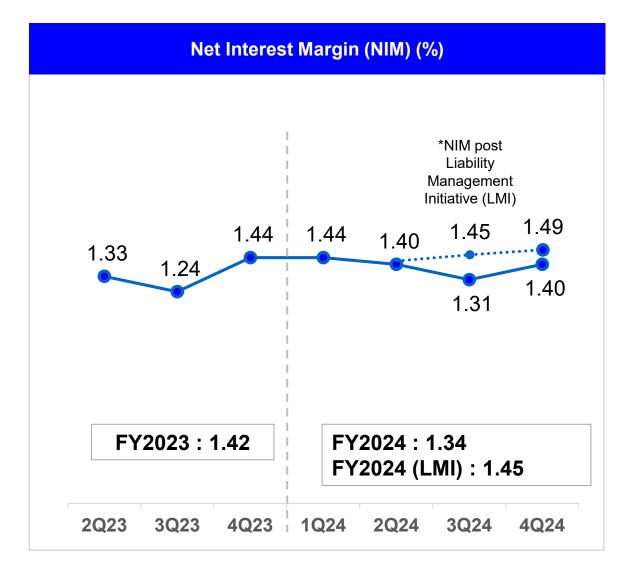
#### **Income Statement**

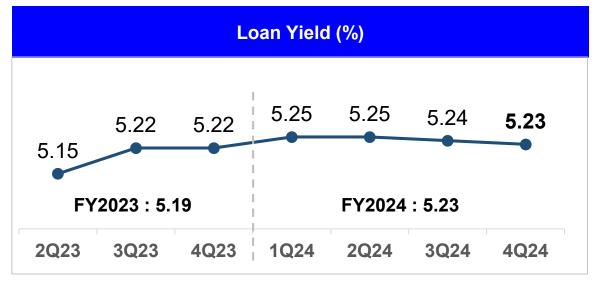
RM Million	FY2023	FY2024	YoY (%)
Net Interest Income	782.9	826.4	5.6
Income from Islamic Banking Business	595.6	691.1	16.0
Other operating Income	607.3	652.2	7.4
of which :			
Net Fee and Commission Income	250.6	297.9	18.9
Net Gains on Financial Instruments	168.1	212.1	26.2
Other Income	188.6	142.2	(24.6)
Net Income	1,985.8	2,169.7	9.3
Operating Expenses	(1,421.2)	(1,619.6)	(14.0)
Allowances for Impairment Losses	(78.2)	151.4	>100
Share of results of Associate	36.5	54.7	49.9
Zakat	(4.6)	(6.7)	(45.7)
BAU Profit Before Taxation excluding Early Retirement Scheme (ERS)	518.3	749.5	44.6
ERS	-	(48.5)	(100)
Profit Before Taxation	518.3	701.0	35.2
Taxation	(116.1)	(191.3)	(64.8)
Profit After Taxation	402.2	509.7	26.7

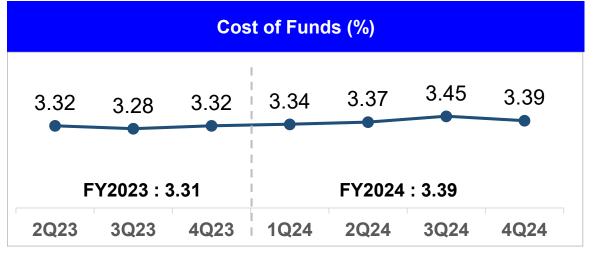




## NIM Compression Due To Higher Deposit Rates











## **PBT Contribution by Subsidiaries and Associates**

Entity (RM mil)	FY2023	FY2024	YoY(%)
Affin Bank Berhad (normalised*)	109.2	364.8	>100.0
Affin Islamic Bank Berhad (normalised*)	317.7	324.9	2.3
Affin Hwang Investment Bank Berhad (normalised*)	92.5	152.1	64.4
Generali Life Insurance Malaysia Berhad	(7.1)	(3.3)	53.5
Generali Insurance Malaysia Berhad	43.6	38.0	(12.8)
Affin Moneybrokers Sdn Bhd	1.9	1.7	(10.5)
Consol adjustments	(39.5)	(128.7)	(>100.0)
BAU PBT*	518.3	749.5	44.6
PBT with ERS	518.3	701.0	35.2

<sup>\*</sup>Excluding one-off Early retirement scheme ("ERS") cost





## **Optimization of Capital Remains A Focus**

Common Equity Tier 1 ("CET 1") Capital Ratio, Tier 1 ("Tier 1") Capital Ratio and Total Capital Ratio of all banking entities within the Group remained above the minimum regulatory requirements.

		CET 1		Tier 1		Total Capital	
Ratio (%)		2023	2024	2023	2024	2023	2024
AFFIN BANK BERHAD	Group	13.76	13.22	15.29	14.64	17.95	17.06
	Bank	12.65	12.15	13.83	13.27	16.17	15.26
AFFIN ISLAMIC BANK BERHAD	Bank	12.08	11.73	14.44	13.80	17.99	17.05
AFFIN HWANG INVESTMENT BANK BERHAD	Group	36.94	35.27	36.94	35.27	36.94	35.94
	Bank	41.53	36.70	41.53	36.70	42.29	37.40





## Capital Planning for AX28 (1/2)

1 Increase of Term Investment Account-i (TIA-i)

2 Internal Rating Based (IRB) Model

Issuance of AT1/ Tier 2 capital instruments under existing programme

Dividend Reinvestment Plan (DRP)





## Capital Planning for AX28 (2/2)

Growing fee-based income/ low capital charge products

Bonus Issue Shares

Recoveries of Stage 2 and Impaired Loans

Optimizing Risk Weighted Assets (RWA)





## **Key Ratios**

Ratio (%)	FY2023	FY2024	Fav/(Adv)
PROFITABILITY			1
Return on Equity	3.70	4.49	<b>△</b> 0.79
Return on Equity (excluding ERS)	3.70	4.80	<b>1</b> .10
Net Interest Margin - BAU	1.42	1.34	<b>V</b> (0.08)
Net Interest Margin - Adjusted	1.42	1.45	<b>△</b> 0.03
Cost to Income Ratio	71.57	76.88	5.31
Cost to Income Ratio (excluding ERS)	71.57	74.60	<b>▲</b> 3.03
LIQUIDITY		i	i
CASA Ratio	26.70	30.35	▲ 3.65
Liquidity Coverage Ratio	174.11	165.18	<b>(</b> 8.93)
ASSET QUALITY		i	i I
Gross Impaired Loan Ratio	1.90	1.94	<b>A</b> 0.04
Loan Loss Coverage Ratio	116.86	83.65	<b>(</b> 33.21)
Loan Loss Reserve Ratio	143.54	117.49	<b>V</b> (26.05)
CAPITAL		1	L
CET 1 Capital Ratio	13.76	13.22	<b>V</b> (0.54)
Tier 1 Capital Ratio	15.29	14.64	<b>V</b> (0.65)
Total Capital Ratio	17.95	17.06	<b>V</b> (0.89)





#### **Share Reward In the Form of Bonus Shares**

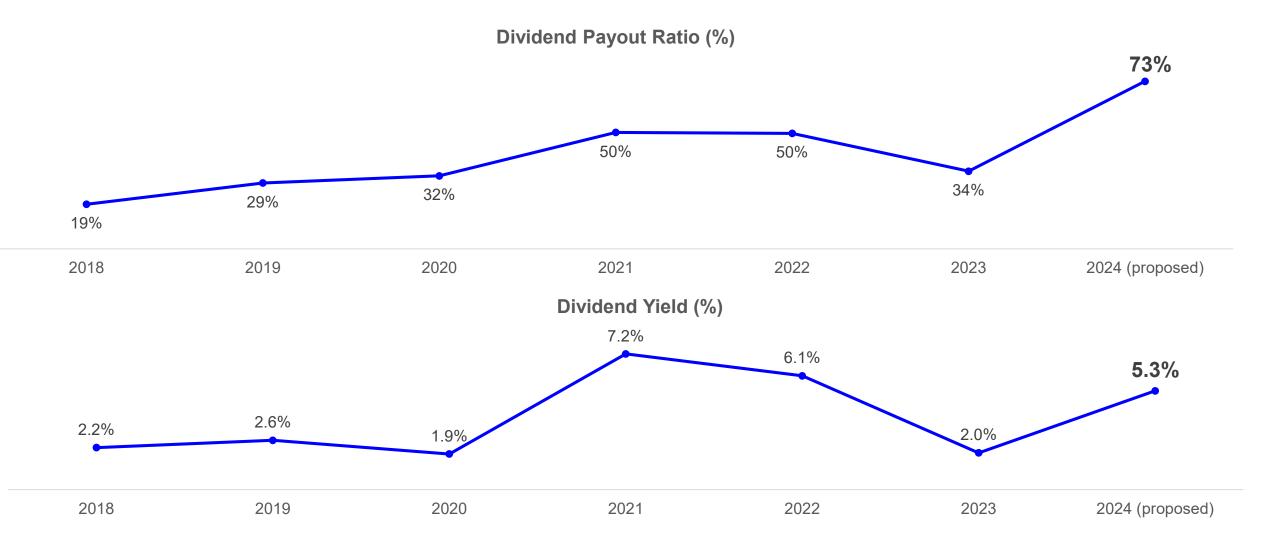
- It is proposed that a share reward in the form of bonus shares to be undertaken ("Proposed Bonus Issue"). This means that the shareholders will receive additional shares for free or can be interpreted as "dividend paid in 100% shares" or "share dividend".
- The implied dividend amount per share and dividend yield is RM0.1540 and 5.3% respectively, based on the theoretical exbonus price of RM2.7725 per share.

1 for 18
New Existing share shares





## **Historical Dividend Payout Ratio and Dividend Yield**







#### **Rationale for Bonus Shares**

- The Proposed Bonus Issue is a reward to existing shareholders for their support and a positive signal of AFFIN's confidence in the future growth prospects.
- Strong foreign investor interest in AFFIN shares. The additional shares from the Proposed Bonus Issue will increase the number of shares available for trading, which can enhance the marketability and trading liquidity of AFFIN shares.
- Shareholders can benefit from the potential upside in the market price post the Proposed Bonus Issue and there is no tax payable on the bonus shares received.
- The capital preserved (approximately RM510 million) from the Proposed Bonus Issue will give the Group ready resources for strategic Mergers and Acquisitions and support the Bank's ambitious loan growth plans.





## **FY2024 Financial Report Card**

Items	FY24	Budget FY2024	INDICATOR (Actual 2024 Vs Budget 2024)
BAU Profit Before Tax (PBT)	749.5m	750.0m	✓
Net Interest Margin (NIM)*	1.34%	1.40%	×
Cost to Income Ratio (BAU)**	74.60%	74.00%	=
Loan Growth	8.1%	8.0%	✓
CASA Ratio	30.4%	30.0%	✓
Gross Credit Cost	(3) bps	10-15 bps	✓
Gross Impaired Loans (GIL)	1.94%	1.90%	=
Loan Loss Coverage (LLC)	83.7%	110%-120%	×
ESG Financing	10.56%	10.00%	✓





<sup>\*</sup>Adjusted NIM is 1.45% after liability management.

<sup>\*\*</sup>BAU is adjusted excluding ERS costs of RM 48.5 mil.

## **Budget 2025**

Items	Actual FY24	Budget 2025
BAU Profit Before Tax (PBT)	749.5m	1,100m
Return on Equity (ROE)	4.49%	6.0%
Net Interest Margin (NIM)	1.40%	1.55%
Cost to Income Ratio (CIR)	74.60%	65.00%
Gross Credit Cost	-3 bps	12 bps
Loan Growth	8.1%	12.0%
Gross Impaired Loan (GIL)	1.94%	1.70%
Loan Loss Coverage (LLC)	83.7%	90%-100%
ESG Financing Target	10.6%	15.0%





## **Key Pillars Of Our Journey**

# **Sarawak Developments**





# **Unrivalled Customer Service**

# Digital Leadership





# Responsible Banking with Impact





# **Sarawak Developments**



#### **BUSINESS TIMES**

# Sarawak's strategic investment in Affin Bank could be a 'double win'

Sarawak Premier Tan Sri Abang Johari Tun Openg said the collaboration presents a unique opportunity for Sarawak to explore potential cooperation, particularly in six priority sectors, namely manufacturing, commercial agriculture, tourism, forestry, mining and services.

Premier eyes Affin Bank's role in creating a core economic hub for Borneo

Sep 27, 2024 @ 20:06

KUCHING, Sept 27: Sarawak Premier Datuk Patinggi Tan Sri Abang Johari Tun Openg has expressed his hope that Affin Bank Berhad (Affin Bank) will play an active role in enhancing connectivity and infrastructure development across Borneo through investments in strategic companies and industries.

Abang Johari emphasised the bank's potential in bridging economic collaborations between Sarawak, Sabah, Brunei, and Kalimantan, Indonesia.

He further stated that the bank's investment could stimulate greater cooperation among businesses in the region and create a "core economic area" for Borneo.

The Premier also mentioned that Affin Bank's involvement could accelerate the growth of Sarawak's core industries, including methanol production, ammonia projects, and port expansions, which are aligned with Sarawak's economic ambitions.







#### We Want To Grow Our Presence in Sarawak



Sarawak is the largest state in Malaysia which has achieved high income status, by having a gross national income (GNI) per capita of more than US\$13,205.

Sarawak Government has recently acquired a majority stake in AFFIN.

As a full-fledged bank in Sarawak, we currently have presence in :

- Kuching (4 Branches)
- Sibu (1 Branch)
- Bintulu (2 Branches)
- Miri (1 Branch)

#### Our future expansion plans include:

New branches (+6 target)









Miri

Bintulu





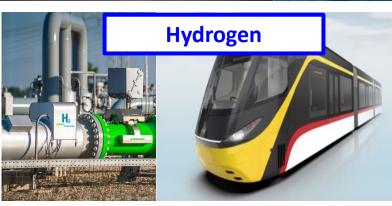


## **Exploring New Opportunities In Sarawak**



















## **Exploring New Opportunities In Sarawak**

#### Providing extraordinary support and improved funding access from the Sarawak Government

#### **Business Opportunities via close ties with Sarawak**

	Industry	Sarawak Key Outcomes to be achieved	Estimated Revenues
	Digital	<ul><li>100% end to end digital government services</li><li>70% of SMEs to adopt digital platform</li></ul>	RM10bn
$\bigcirc$	Advanced Healthcare	<ul><li>Renowned Medical tourism investing in Kuching.</li><li>Elevate healthcare tourism in Sarawak</li></ul>	RM5bn
	Aviation Hub	<ul> <li>Establish aircraft maintenance, repair and overhaul (MRO) facilities in Miri to supplement the needs of aircraft repair on the Borneo Island and around the BIMP EAGA Region</li> <li>New International Airport in Tanjung Embang expected to be completed in 2030</li> </ul>	RM1.5bn
	Port	<ul> <li>50% increase in port capacity</li> <li>25% reduction in emission from ports operation</li> <li>Green infrastructure - sustainability practices in ports</li> <li>Deep Sea Port expected to be completed in 2030</li> </ul>	RM10bn
	Hydropower	<ul> <li>Hydropower plants can provide reliable, competitively tariffed and clean electricity to Sarawak, supporting domestic, commercial and industrial customers.</li> </ul>	RM3bn
	Education	<ul> <li>&lt;1.2% employment rate</li> <li>Science enrolment of ~40% by 2025</li> <li>The initiatives include Strategic partnership with industries and stakeholders: Human capital development Council &amp; Sarawak workforce information system, to address disparity in quality education via Yayasan Sarawak International School and upgrade/rebuild schools and provide access to basic</li> </ul>	RM700mn

	Industry	Sarawak Key Outcomes to be achieved	Estimated Revenues
<u> </u>	Oil & Gas	<ul> <li>Increase domestic gas consumption share from its current 6% to 30% by 2030</li> <li>Generate 1GW of electricity by 2030 and 1.5GW by 2035</li> </ul>	RM10.0bn
	Hydrogen	<ul> <li>Attract investments for hydrogen production and value chain</li> <li>Establish hydrogen refuelling station network</li> <li>Hydrogen to power Automated Rapid Transit (ART)</li> </ul>	RM5.8bn
P	Agriculture	<ul> <li>Palm oil is expected to add US\$3.6 billion to Sarawak's GDP by 2030</li> <li>Sarawak is targeting to become a net food exporter by 2030</li> </ul>	>RM50bn
\$	Bank	Financing for mega-infrastructure projects in pipeline (e.g. The North Coastal Highway project, Deep Sea Port, International Airport, Methanol Complex etc.)	RM6.1bn
		_ , .	D11100 11

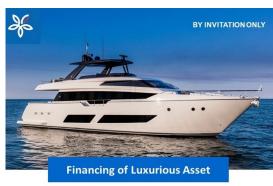
Total RM102.1bn



## **Unrivalled Customer Service**

#### **Launched in September 2024**







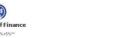
Tenure

















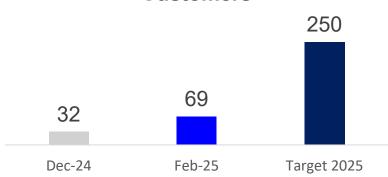




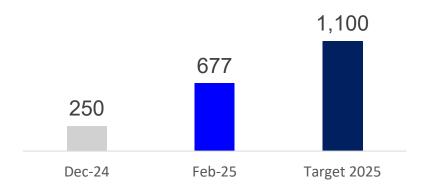




#### **Number of Diventium** Customers



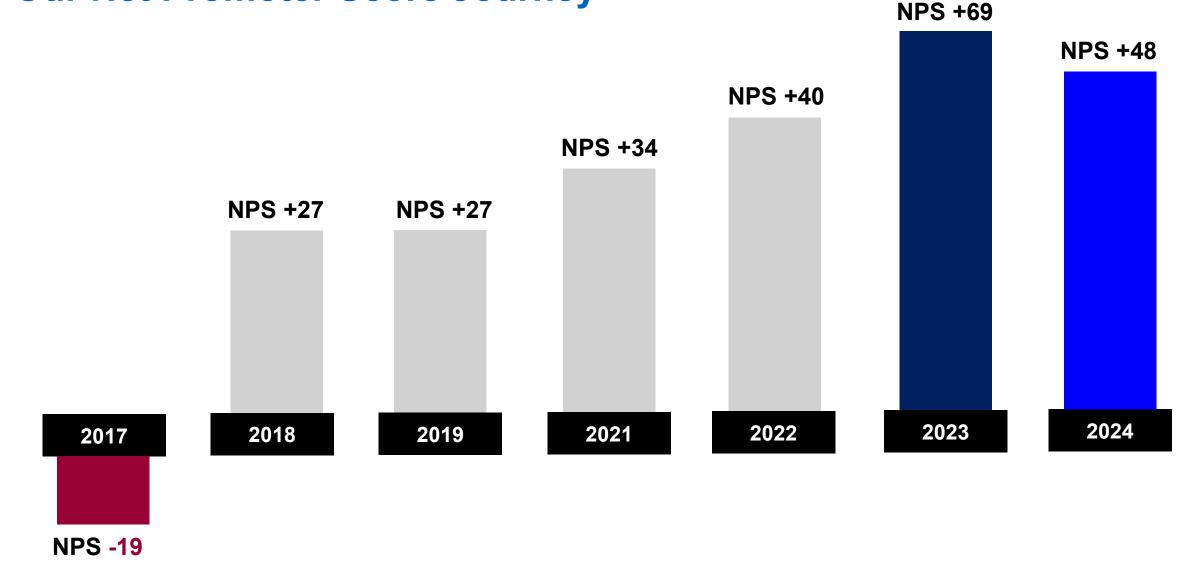
#### **Diventium AUM (RM mil)**





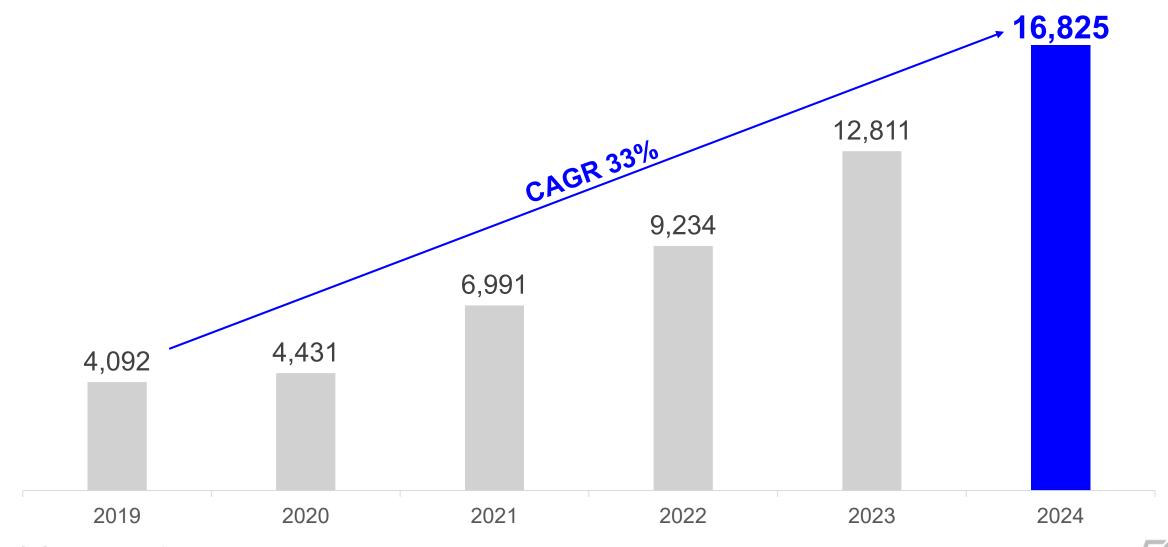


## **Our Net Promoter Score Journey**





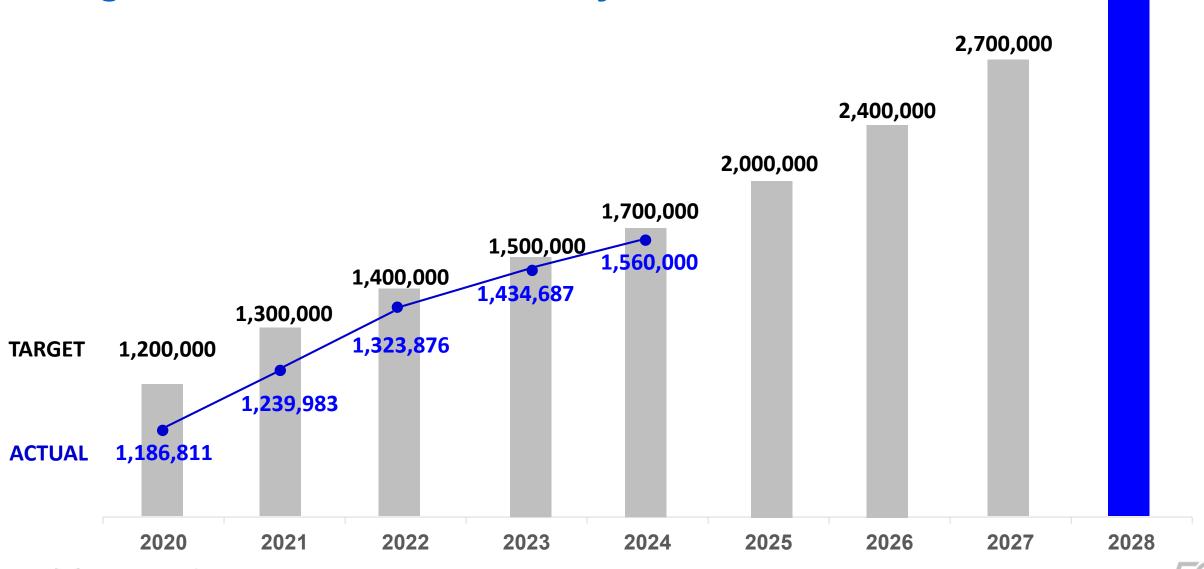
## **Average New Monthly Customer Information Files (CIF)**





## **Targeted 3 Million Customers by 2028**

always about you



3,000,000

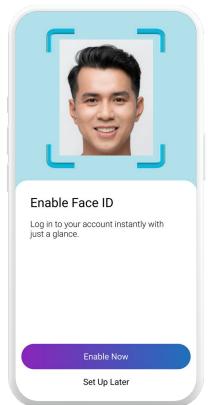
# **Digital Leadership**

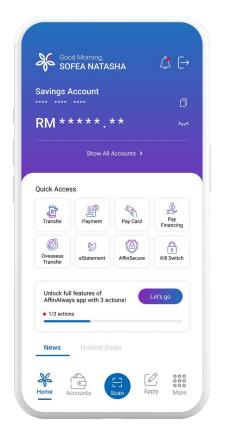


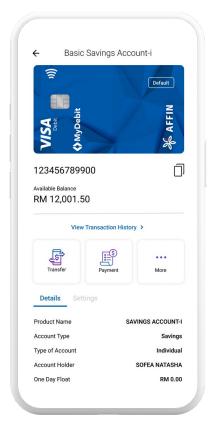


## Our New Mobile Banking App to be launched in May 2025







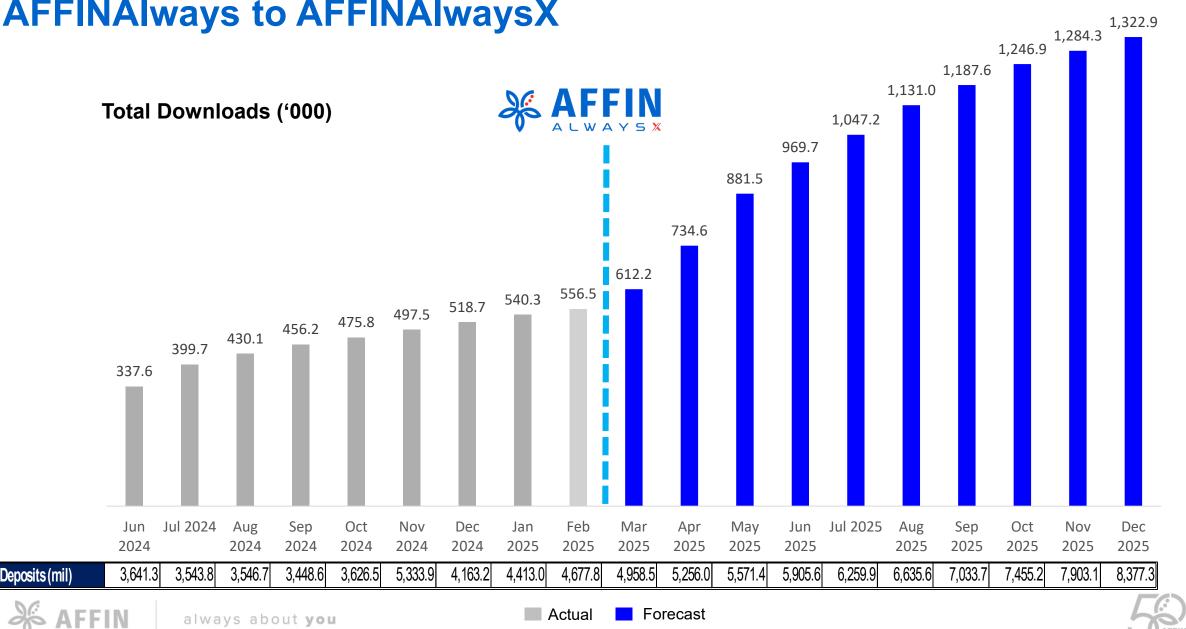




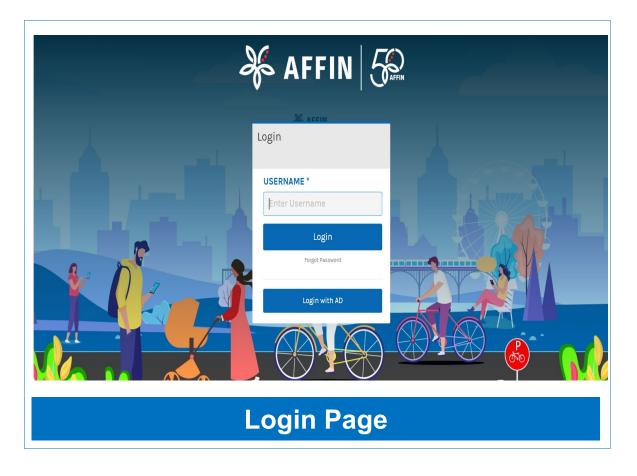


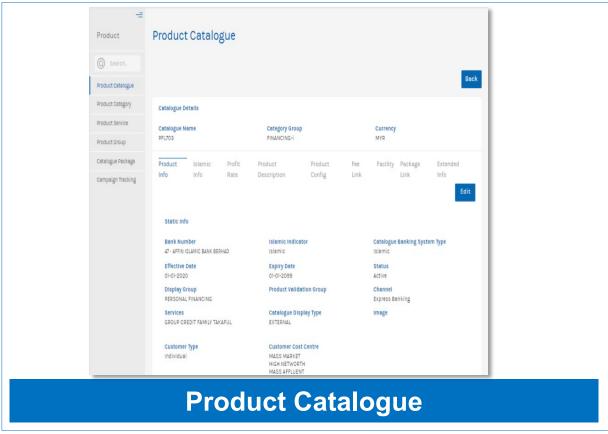


## **AFFINAlways to AFFINAlwaysX**



## **Our New Digital Core Has Gone Live**

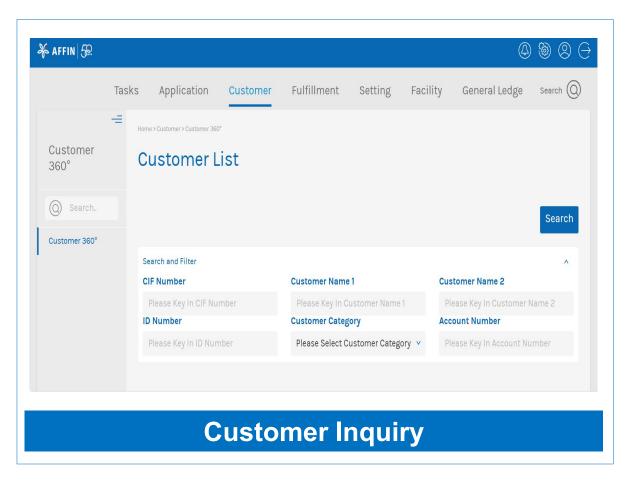


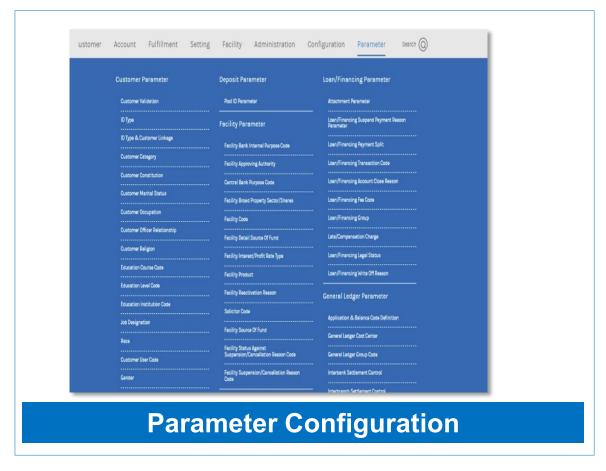






#### **Our New Digital Core Has Gone Live**

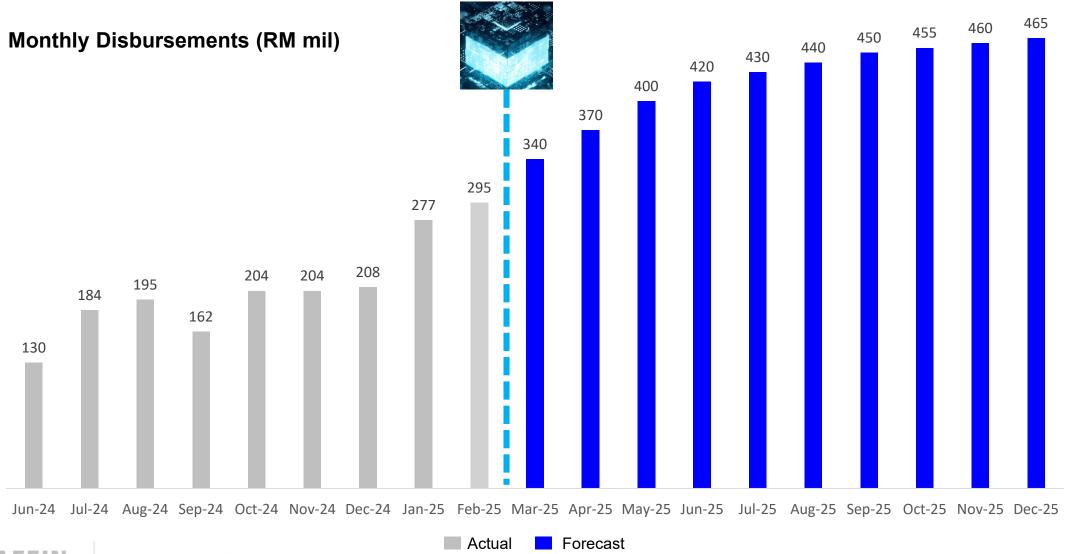








## Digital Core Will Help to Catapult our Personal Financing Business

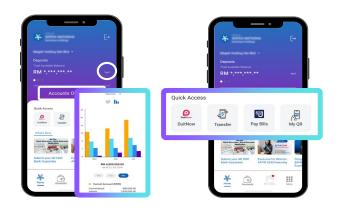




AFFIN

## **Transforming AFFIN Into a Digital Leader**

#### **AFFINMAX App**



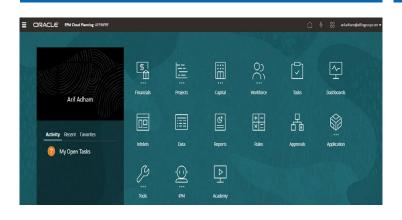
#### **Affin Delivery System (ADS)**



#### **Google Big Data Analytics**



#### **Cloud Accounting Platform**



# AFFINNexus Customer Relationship Management System



#### **HR Workday App**

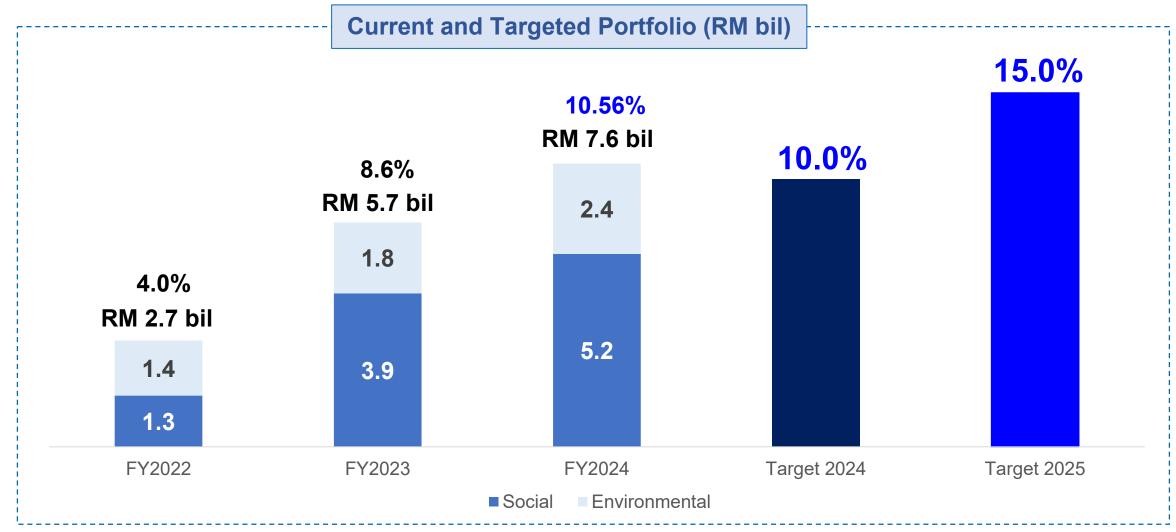








## Sustainable Financing Has Surpassed Our 2024 Target









# Responsible Banking with Impact

#### **AFFIN x DHL GoGreen Plus**









#### **Installation of Solar Panels**



12 branches
equipped with
solar panels
RM 136,630.80 or
268,430 kWh
saved in 2024

#### Purchase of Green Electricity Tariff



Est. 37% green energy purchased

Equivalent to 572,000 kwh/month

#### FTSE4Good



FTSE4Good

AFFIN included in the FTSE4Good Bursa Malaysia Index for the first time

#### **AFFIN Interceptor**







-----

\*Metric Tonnes

374.51 MT\* Garbage Collection (Jan – Dec 24')

Waste Removed From Klang River 90,721MT as @ 31 Dec 2024

69% Improved Water Quality





#### FY2024 in Review

1Q 2Q 3Q 4Q

AFFINNexus Customer Relationship Management (CRM) System was launched Higher Net Promoter Score (NPS) of +48, a significant increase from -19 in 2019 Expanded our product suite through the launch of **AFFIN Diventium**, our Private Banking segment

New Quantum Treasury System was launched Earned multiple significant awards, including Retail
Bank of the Year (AiBB) by
The Asset and Best Retail
Brokerage in Malaysia
(AHIBB) by Euromoney

New offerings under the Diventium segment include yacht financing and financing for homes in London.

Partnerships with DHL and Klean to drive Responsible Banking with Impact

Partnered with Landasan Lumayan Sdn Bhd to introduce the **Interceptor** to support the Klang River cleanup initiative Listed in the Fortune
Southeast Asia 500 for
the first time

Successful completion of Sarawak State's share acquisition from Lembaga Tabung Angkatan Tentera (LTAT) and Boustead Holdings Berhad, making it the largest shareholder of the Bank, with a 31.25% stake

Took a major stride in growing our Islamic Banking business through the launch of our Islamic Term Investment Account (TIA-i)

Included in the FTSE4Good Bursa Malaysia Index for the first time





#### **Final Remarks**



We continue to build on our Digital Journey with the introduction of our new Digital Core and Mobile App, which will catapult our growth in 2025.



Our efforts to improve NIM continue to show early results. We have achieved our target of a 30% CASA ratio, a significant milestone has been crossed. We continue to focus on building CASA to lower our cost of funds. Our AX28 CASA Ratio target of 35% is within sight.



Some asset quality weakness emerging in Corporate, Enterprise and Mortgage segments. Enterprise Banking will undergo a transformation<sup>2</sup> this year to make it an impactful force and increasing market share. Community Banking, with its new sales hunter model, will become a precision tool to capture market share.



Strong loan and financing pipeline of RM 9.5 billion, giving AFFIN a headstart for 2025. Business demand coming from Penang, Johor, Sabah, Sarawak and Selangor.

Business pipelines also include financial advisory services and debt capital market deals. We are optimistic for the year ahead, given our digital capabilities and strong business pipelines.





