ADMINISTRATIVE GUIDE 49TH ANNUAL GENERAL MEETING

1. HYBRID 49TH ANNUAL GENERAL MEETING ("AGM")

The 49th AGM of Affin Bank Berhad ("the Company") will be conducted via a hybrid mode (physical and virtual) in line with Principle of the Malaysian Code of Corporate Governance ("MCCG") and as announced by Securities Commission Malaysia and Bursa Malaysia Berhad on 30 August 2024. In this respect, the Company will continue to leverage technology, to ensure that the 49th AGM supports meaningful engagement between the Board/Management and Shareholders of the Company.

The date, time and venue for the 49th AGM of the Company are as below:

Dat	е	Time		
Wednesday, 16 April 2025		10.00 a.m.		
Venue				
(a)	Main Venue		(b)	Online Platform
	Taming Sari Grand Ballr	oom		TIIH Online website at https://tiih.online with Remote
	The Royale Chulan Kuala Lumpur			Participation and Voting ("RPV") facilities
	5, Jalan Conlay, 50450	Kuala Lumpur		

Shareholders shall have the option to attend the hybrid 49th AGM either in person ("Physical Attendance") at the Main Venue or virtually using the RPV facilities ("Virtual Attendance") at TIIH Online website at https://tiih.online. The Main Venue is the main venue in Malaysia where the Chairman of the meeting will be physically present in accordance with Section 327(2) of the Companies Act ("CA") 2016.

2. GENERAL MEETING RECORD OF DEPOSITORS

For the purpose of determining a member who shall be entitled to attend the 49th AGM, the Company shall be requesting Bursa Malaysia Depository Sdn Bhd in accordance with Article 69(2) of the Company's Constitution and Section 34(1) of the Securities Industry (Central Depositories) Act 1991, to issue a General Meeting Record of Depositors ("General Meeting ROD") as at 8 April 2025. Only a depositor whose name appears on the General Meeting ROD as at 8 April 2025 shall be entitled to attend the said meeting or appoint proxies to attend and/or vote on his/her behalf.

3. PRE-REGISTRATION TO ATTEND THE 49TH AGM

Shareholders of the Company are invited to attend the 49th AGM to exercise your right to attend, participate and vote at the 49th AGM by Physical Attendance or Virtual Attendance at the AGM Main Venue or participating remotely by RPV at TIIH Online website https://tiih.online. As such, shareholders are required to take the following steps to pre-register themselves in order to participate at the 49th AGM. To do so, shareholders must take the following steps at TIIH Online:

- (a) Register as a user with TIIH Online
 - (i) Access the TIIH Online website at https://tiih.online.
 - (ii) Under "e-Services", select the **Sign-Up** button followed by **Create Account by Individual Holder**. Refer to the tutorial guide posted on the homepage for assistance.
 - (iii) Registration as a user will be approved within one (1) working day and shareholders will be notified via e-mail.
- (b) Register your attendance for the 49th AGM
 - (i) Shareholder(s), proxy(ies), corporate representative(s) and attorney(s) are **required to pre-register** their attendance for the 49th AGM for verification of their eligibility to attend the 49th AGM based on the General Meeting ROD as at **8 April 2025**. This is to ensure that the Company is able to make the necessary preparations to allow shareholders to attend the 49th AGM in person should they wish to.
 - (ii) The pre-registration is open from the date of the Notice of 49th AGM on Monday, 17 March 2025.
 - (iii) The closing date and time for the pre-registration shall be as follows:

Physical attendance	at 10.00 am on Monday, 14 April 2025	
Remote participation	such time before the voting session ends at the 49 th AGM on Wednesday, 16 April 2025	

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(iv) Pre-registration and attendance for shareholder(s) as follows:

Physical Meeting Attendance

Pre-Meeting

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- · Go to https://tiih.online
- Login in with your user ID (e-mail address) and password and select the corporate event: "(REGISTRATION) AFFIN BANK BERHAD 49TH AGM".
- Read and agree to the Terms & Conditions and confirm the Declaration.
- Select "Register for Physical Attendance at Meeting Venue".
- Review your registration information and proceed to submit your pre-registration.
- TIIH Online will send an e-mail to notify that your pre-registration for physical attendance is received and will be verified.
- Upon system verification against the General Meeting ROD as at 8 April 2025, TIIH Online will send an e-mail on or after 14 April 2025 to confirm your physical attendance at the AGM Main Venue.
- In the event your registration is not approved, you will be notified via e-mail.

PLEASE NOTE:

Should you no longer wish to attend the 49th AGM physically, kindly inform <u>is.enquiry@vistra.com</u> to switch your registration from physical attendance to remote participation via RPV before the cut-off date at **10.00 a.m. on 16 April 2025.**

Meeting day – participation at AGM

- Please produce your original MyKad/ Passport (for foreigners) for verification purposes at the verification counters on AGM day.
- Kindly note that your entry into the AGM Main Venue shall only be allowed subject to verification of your pre-registration of attendance as per above.

Virtual remote participation via RPV

- · Go to https://tiih.online
- Login in with your user ID (e-mail address) and password and select the corporate event: "(REGISTRATION) AFFIN BANK BERHAD 49TH AGM".
- Read and agree to the Terms & Conditions and confirm the Declaration.
- Select "Register for Remote Participation and Voting".
- Review your registration information and proceed to submit your pre-registration.
- TIIH Online will send an e-mail to notify that your pre-registration for remote participation via RPV has been received and will be verified.
- Upon system verification against the General Meeting ROD as at 8 April 2025, TIIH Online will send an e-mail on or after 14 April 2025 to confirm your remote participation via RPV.
- In the event your registration is not approved, you will be notified via e-mail.

PLEASE NOTE:

Should you decide to attend physically after successful registration, kindly inform is.enquiry@vistra.com_to switch your registration from remote participation via RPV to physical attendance before the cut-off date at 10.00 a.m. on 16 April 2025.

Please refer to **Note 9** below.

4. PROXY

(a) Appointment of Chairman of the meeting as proxy

If a shareholder is not able to attend the 49th AGM, he/she can appoint the Chairman of the meeting as his/her proxy and indicate the voting instructions in the Proxy Form. The same must be deposited or submitted in accordance with **Note 5** below.

- (b) Appointment of proxy, corporate representative or attorney
 - (i) A shareholder who has appointed a proxy(ies), corporate representative(s) or attorney(s) to participate at this 49th AGM must ensure that the proxy form is completed with the required information, signed and dated accordingly. The same must be deposited in accordance with **Note 5** below.
 - (ii) The shareholder must also request his/her proxy(ies), authorised representative or attorney to register himself/herself as a user with the TIIH Online website at https://tiih.online.
 - (iii) The representative of a corporation or institutional shareholder must register as a user first in accordance with **Note 5(b)**(ii) below, before he/she can subscribe to this corporate holder electronic submission.
- (c) Documents relating to appointment as corporate representative

For a corporate member who has appointed a representative to participate at the 49th AGM, please deposit the **ORIGINAL** certificate of appointment with the Share Registrar of the Company, Tricor Investor & Issuing House Services Sdn. Bhd. ("Tricor") at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia or drop box located at Unit G-3, Ground Floor, Vertical Podium, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia. The certificate of appointment should be executed in the following manner:

- (i) If the corporate member has a common seal, the certificate of appointment should be executed under seal in accordance with the constitution of the corporate member.
- (ii) If the corporate member does not have a common seal, the certificate of appointment should be affixed with the rubber stamp of the corporate member (if any) and executed by at least two (2) authorised officers, of whom one shall be a Director; or any Director and/or authorised officers in accordance with the laws of the country under which the corporate member is incorporated.
- (d) Documents relating to appointment of proxy by power of attorney
 - (i) Any authority pursuant to which such an appointment is made by a power of attorney must be deposited with the Share Registrar of the Company, Tricor at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia or drop box located at Unit G-3, Ground Floor, Vertical Podium, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia.
 - (ii) A copy of the power of attorney may be accepted provided that it is certified notarially and/or in accordance with the applicable legal requirements in the relevant jurisdiction in which it is executed.

5. CUT-OFF DATE AND TIME FOR LODGEMENT OF PROXY FORM

As approved by the Board with reference to Article 102 of the Company's Constitution, proxy forms and/or documents relating to the appointment of proxy/corporate representative/attorney for the 49th AGM whether in hard copy or by electronic means shall be deposited or submitted in the following manner not later than **10.00 a.m. on Monday, 14 April 2025** in accordance with Article 104 of the Company's Constitution:

- (a) In hard copy:
 - (i) By hand or post: to the office of the Share Registrar of the Company, Tricor Investor & Issuing House Services Sdn Bhd at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur or drop box located at Unit G-3, Ground Floor, Vertical Podium, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur;

(b) In electronic form via TIIH Online:

(i) The steps to be taken by individual shareholders are as follows:

- · You should have completed the steps in accordance with Note 3(a) above.
- · As a registered user of TIIH Online, go to https://tiih.online and login with your user ID (i.e. e-mail address) and password.
- Select the Corporate Exercise/Event: "AFFIN BANK BERHAD 49TH AGM Submission of Proxy Form".
- · Read and agree to the Terms & Conditions and confirm the Declaration.
- · Insert your CDS account number and indicate the number of shares for your proxy(s) to vote on your behalf.
- Appoint your proxy(s) and insert the required details of your proxy(s) or appoint Chairman as your proxy.
- Indicate your voting instructions FOR or AGAINST, otherwise your proxy will decide your vote.
- · Review and confirm your proxy(s) appointment.
- · Print proxy form for your record.

(ii) The steps to be taken by authorised/nominated representatives of corporate/institutional shareholders are as follows:

A. Register as a user with TIIH Online

- Access the TIIH Online website at https://tiih.online.
- · Under "e-Services", select the Sign-Up button followed by Create Account by Representative of Corporate Holder.
- · Complete the registration form and upload the required documents.
- Registration will be verified, and you will be notified by e-mail within one (1) to two (2) working days.
- · Proceed to activate your account with the temporary password given in the e-mail and reset your own password.

B. Prepare proxy appointment

- As a registered user of TIIH Online, go to https://tiih.online and login with your user ID (i.e. e-mail address) and password.
- Select the Corporate Exercise/Event: "AFFIN BANK BERHAD 49TH AGM Submission of Proxy Form".
- Read and agree to the Terms & Conditions and confirm the Declaration.
- Proceed to download the file format for "Submission of Proxy Form" in accordance with the Guidance Note given therein.
- Prepare the file for the appointment of proxies by inserting the required data.

C. Submit the proxy appointment file

- Select the Corporate Exercise/Event: "AFFIN BANK BERHAD 49TH AGM Submission of Proxy Form".
- Proceed to upload the duly completed proxy appointment file.
- Select "Submit" to complete your submission.
- · Print the confirmation report of your submission for your record.

6. INTEGRATED REPORT 2024

The Company's Integrated Report 2024 is available on the Company's website at https://affin.listedcompany.com/ar.html

In line with AFFIN Bank's commitment to reduce our environmental footprint, we strongly encourage our shareholders to refer to the document available online. Nevertheless, in the event you still require a printed copy of the Integrated Report 2024, you may request the same at https://tiih.online by selecting "Request for Annual Report/Circular" under the "Investor Services" or alternatively, request through telephone or e-mail to our Share Registrar via the contact details as set out in Note 11 below.

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7. SUBMISSION OF QUESTIONS FOR THE 49TH AGM

(a) Prior to the meeting

Shareholders may submit questions in relation to the agenda items for the 49th AGM prior to the meeting via TIIH Online at https://tiih.online by selecting "e-Services" to log in, pose questions and submit electronically not later than **10.00 a.m. on Monday, 14 April 2025**. The responses to these questions will be shared at the 49th AGM.

(b) During the meeting

For submission of questions 'live' during the 49th AGM

Physical Meeting Attendance	Virtual remote participation via RPV
Verified shareholder(s), proxy(ies) and corporate	Verified shareholder(s), proxy(ies) and corporate representative(s)
representative(s) will be able to ask questions in	may use the Query Box facility to ask questions real-time (in the form
person at the AGM Main Venue.	of typed text) during the meeting.

The Board and Senior Management will provide the responses to the questions accordingly.

8. POLL VOTING

The voting at the 49th AGM will be conducted by poll in accordance with Paragraph 8.29A(1) of Bursa Malaysia Securities Berhad Main Market Listing Requirements.

- (a) All shareholders and proxies attending the 49th AGM physically at the Main Venue or virtually using the RPV facilities shall exercise their rights to vote via the TIIH Online website at https://tiih.online. As such, all shareholders and proxies attending the 49th AGM physically at the Main Venue are advised to bring their own personal devices to vote via the TIIH Online website at https://tiih.online. Please refer to **Note 9(c)** below on steps for online remote voting.
- (b) The Company has appointed Tricor Investor & Issuing House Services Sdn Bhd as Poll Administrator to conduct the poll by way of **online remote voting**. During the meeting, the Chairman will invite the Poll Administrator to brief shareholders on the online remote voting process. The online remote voting session will commence from the start of the meeting at **10.00 a.m.** on **16 April 2025** until such time when the Chairman announces the end of the voting session. This is in line with the Securities Commission Malaysia's Guidance which provides that Members shall be allowed to cast their votes remotely and contemporaneously (live) during the proceeding of the general meeting.
- (c) The Company has appointed independent scrutineers to verify the poll results. Upon completion of the "in time" voting session for the 49th AGM, the Scrutineers will verify and announce the poll results followed by the Chairman's declaration of whether the resolutions are duly passed.

9. VIRTUAL ATTENDANCE USING RPV ON THE DATE OF THE 49TH AGM

With the approved registration for RPV, shareholders have the right to join the live stream meeting and vote remotely. Shareholders' login to TIIH Online indicates their attendance at the virtual 49th AGM. The **procedures for the RPV facilities** are summarised below:

Pro	cedure	Action	
(a)	Login to TIIH Online	 Login with your user ID and password for remote participation at the 49th AGM at any time from 9.00 a.m. i.e. one (1) hour before the commencement of the 49th AGM at 10.00 a.m. on Wednesday, 16 April 2025. 	
(b)	Participate through Live Streaming	 Select the corporate event: "(LIVE STREAM MEETING) AFFIN BANK BERHAD 49TH AGM to engage in the proceedings of the 49th AGM remotely. If you have any questions for the Chairman/Board, you may use the Query Box to transmit your question. The Chairman/Board will try to respond to questions submitted by you during the 49th AGM. If the questions are received late after the Questions & Answers session, the responses will be e-mailed to you after the meeting. Please note that the quality of your connection to the live broadcast is dependent on the bandwidth and stability of the internet at your location and the device you use. 	

Procedure		Action	
(c)	Online Remote Voting	 The Online Remote Voting session commences from 10.00 a.m. on Wednesday, 16 April 2025 until a time when the Chairman announces the end of the said voting session. Select the corporate event: "(REMOTE VOTING) AFFIN BANK BERHAD 49TH AGM" or if you are on the Live Stream meeting page, you can select "GO TO REMOTE VOTING PAGE" button below the Query Box. Read and agree to the Terms & Conditions and confirm the Declaration. Select the CDS account that represents your shareholdings. Indicate your votes for the resolutions that are tabled for voting. Confirm and submit your votes. 	

Helpline Contact

In the event you encounter any issues with logging in, connection to the live stream meeting or online voting, kindly call Tricor Help Line at 011-4080 5616/011-4080 3169/011-4080 3170 for assistance or e-mail to tiih.online@vistra.com for assistance.

End of Live Streaming for remote participation

The Live Streaming will end upon the announcement by the Chairman at the conclusion of the 49th AGM after the outcome of the resolutions has been declared.

10. PHYSICAL ATTENDANCE

(a) Parking

Limited parking lots are available at the meeting venue at a flat rate of RM12.70. The parking at Royale Chulan Kuala Lumpur is cashless which allows you to come and leave the hotel by tapping your TnG card, credit card or debit card on the unattended kiosk at the entry and exit lanes.

- (b) Verification of attendance
 - (i) Verification of attendance will start at 9.00 a.m. and will end at a time as directed by the Chairman of the meeting. As you enter the hotel, the verification counters are located at Taman Mahsuri, in front of the Grand Ballroom.
 - (ii) Please produce your original MyKad/Passport at the verification counter and make sure you collect your MyKad/Passport thereafter.
 - (iii) You will be given a wristband for entry to the meeting room.
 - (iv) There will be no replacement of the wristband in the event that you lose or misplace the wristband.
 - (v) No person will be allowed to verify on behalf of another person even with the original MyKad/Passport of that other person.
 - (vi) The verification counter will handle only verification of your pre-registration. If you have any enquiry, please proceed to the Help Desk. The Help Desk will be located next to the verification counter in the same area.

11. ENQUIRY

If you have any enquiry prior to the 49th AGM, please contact the following officers during office hours from 9.00 a.m. to 5.00 p.m. (Monday to Friday, except for public holidays):

(b) Tricor Investor & Issuing House Services Sdn Bhd Registration No. 197101000970 (11324-H) Unit 32-01, Level 32, Tower A Vertical Business Suite Avenue 3, Bangsar South No. 8, Jalan Kerinchi 59200 Kuala Lumpur, Malaysia

Telephone Number

 General Line
 603-2783 9299

 Fax Number
 603-2783 9222

E-mail is.enquiry@my.vistra.com

The Company shall abide by the prevailing and applicable procedures and guidelines as well as precautionary measures as prescribed by the Government and other relevant authorities. In the event that any new procedures, guidelines, or measures may affect the administration of the 49th AGM as set out in this Administrative Guide and require a material change to the proceedings of the meeting, the Company will issue announcement on the same accordingly. Hence, please contact the above officers or check the Company's website for announcements on the latest update (if any) in relation to the 49th AGM.